EXHIBIT C-2

Volume: I Pages: 1-238 Exhibits: 1-11

COMMONWEALTH OF MASSACHUSETTS
OFFICE OF THE SECRETARY OF THE COMMONWEALTH
SECURITIES DIVISION
ONE ASHBURTON PLACE - 17TH FLOOR
BOSTON, MASSACHUSETTS 02108

IN THE MATTER OF:

TELEXFREE INC.

Docket No. 2014-0004

ON-THE-RECORD INTERVIEW OF CARLOS WANZELER, a witness called by and on behalf of The Office of the Secretary of State, Securities Division, One Ashburton Place, Boston, Massachusetts, before Dianne E. Brown, a Court Reporter and Notary Public in and for the Commonwealth of Massachusetts, commencing on Wednesday, March 26, 2014, at 10:14 a.m.

APPEARANCES

2

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Benoit Language Services

MASS. SEC. DIV. 433

INDEX

WIT	PAGE		
CAF	ros	WANZELER	
Ву	Mr.	Leone	9
Ву	Mr.	O'Hara	41
By	Mr	Neelon	67

MASS. SEC. DIV. 434

EXHIBITS

NO.	DESCRIPTION	PAGE
1	Screen Shot of TelexFREE Back Office	93
2	TelexFREE LLC Profit and Loss 2012	125
3	TelexFREE LLC Profit and Loss 2013	139
4	TelexFREE Inc. Profit and Loss 2012	148
5	TelexFREE Inc. Profit and Loss 2013	150
6	E-mail	164
7	TelexFREE LLC Balance Sheet as of December 31, 2012	174
8	TelexFREE LLC Balance Sheet as of December 31, 2013	182
9	TelexFREE Inc. Balance Sheet as of December 31, 2012	204
10	TelexFREE Inc. Balance Sheet as of December 31, 2013	207
11	E-mail	215

MASS. SEC. DIV. 435

6 PROCEEDINGS 1 2 3 Wednesday, March 26, 2014 4 10:14 a.m. 5 6 MR. LEONE: Good morning, we are on the 7 record. Today is March 26, 2014 and the time 8 is 10:15. Mr. Wanzeler, we anticipate that 9 this interview today will be conducted in 10 English, however we do have an English to 11 Portuguese and vice versa interpreter here in 12 the event that you do not understand a 13 question in English or the Division does not 14 understand a response in English. Ms. 15 Interpreter, could you please state your name 16 for the record? 17 THE INTERPRETER: Maria Pinheiro. 18 MR. LEONE: Could you spell it? 19 THE INTERPRETER: Spell it P, as in 20 Peter, I-N-H-E-I-R-O; first name Maria. 21 MR. LEONE: And could you please swear 22 in the interpreter? 23 MARIA PINHEIRO, was sworn as the 24 Portuguese Interpreter.

MASS. SEC. DIV. 436

MR. LEONE: This on the record 1 investigative testimony is taken pursuant to 2 the authority conferred on the Office of the 3 Secretary of the Commonwealth by 4 5 Massachusetts General Laws, Chapter 11A, Section 407B. My name is Anthony Leone, I am 6 7 an attorney with the Massachusetts Securities 8 Division; with me today at the far end of the table is Patrick Ahearn, Chief of 9 10 Enforcement, Timothy O'Hara and William 11 Neelon, also attorneys with the Division. 12 A few ground rules, today the Division 13 controls the record. We will only go on and 14 off the record at the direction of one of the 15 Division staff members. If you need to take 16 a break at any time please let me know and we 17 will do so and go off the record; however, if 18 a question is pending, I would ask that you 19 answer the question first before we take a 20 break. Please answer all questions verbally 21 as nonverbal actions are not reflected on the 22 record. 23 THE WITNESS: Okay.

MASS. SEC. DIV. 437

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MR. LEONE: Do not begin providing an

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MASS. SEC. DIV. 438

witness under oath? 1 2 CARLOS WANZELER, having been 3 satisfactorily identified by the production 4 of his Massachusetts driver's license and 5 duly sworn by the Court Reporter, was 6 examined and testified as follows: 7 8 (BY MR. LEONE) 9 Mr. Wanzeler, could you please state and Q. 10 spell your full and complete name? Carlos, C-A-R-L-O-S, middle name Nataniel, 11 Α. 12 N-A-T-A-N-I-E-L, last name Wanzeler, 13 W-A-N-Z-E-L-E-R. 14 Thank you. Mr. Wanzeler, your testimony has Q. 15 been requested by the Division as part of an 16 inquiry as to whether there have been 17 violations of the Massachusetts Uniform 18 Securities Act; however, the facts developed 19 in this investigation might constitute 20 violations of other state or federal criminal 21 or civil laws. Mr. Wanzeler, do you 22 understand that you may assert your rights 23 under the Fifth Amendment of the United 24 States Constitution and Article 12 of the

MASS. SEC. DIV. 439

11 1 your interests? 2 I do. Α. 3 Mr. Wanzeler, do you understand that giving Q. testimony under oath as you are today 5 subjects you to the pains and penalties of 6 perjury? 7 Α. I do. 8 Q. Even though we have subpoenaed your testimony 9 today, you should understand that in addition 10 to questions from the Division this is your 11 opportunity to provide any exculpatory 12 information that you may have. With those 13 understandings are you prepared to proceed? 14 Okay. Α. 15 Is there anything that could affect your ο. 16 ability to testify truthfully and competently 17 today? 18 Α. I'm here to tell the truth, whatever you 19 guys need. 20 I'm going to ask you a few questions about ο. 21 conversations or activity that may have 22 occurred between the time that you received 23 the subpoena to provide testimony and your 24 arrival here today. I want to make it clear, MASS. SEC. DIV. 441

	,		13
1	Q.	Do you have any nicknames?	
2	Α.	Nope.	
3	Q.	Where do you currently live?	
4	A.	I live at 373 Howard Street, Northborough	,
5		01532.	i
6	Q.	How long have you lived at Howard Street?	
7	A.	About a year and a half, I think.	
8	Q.	Is that a single-family residence?	
9	Α.	Yes, single-family.	
10	Q.	Do you live with anyone else?	
11	A.	My wife and my kids.	
12	Q.	And what is your wife's name?	
13	A.	Katia Barbosa Wanzeler.	
14	Q.	And if you could just spell that?	
15	A.	W-A-N-Z-E-L-E-R; I know it's a hard name.	
16	Q.	And you also live with your kids, how many	
17		kids?	
18	Α.	I have one kid 16 years old, last	
19		name	
20	Q.	Do you own the Howard Street property?	
21	Α.	Yes, I do.	
22	Q.	Do you have a mortgage on that property?	
23	A.	No.	
24	Q.	Do you have any home equity line on that	
VASS.	SEC. DIV. 44	43	1

17 No. 1 Α. 2 Do you speak any other languages? I speak Portuguese. 3 Α. Any other? 4 5 Α. A little Spanish, por ultimo, that's what 6 they call about. 7 Ο. Can you describe your formal education? Yep, I done my high school in Brazil and then 8 A. 9 I decide come to U.S. in 1988; just work and 10 try, you know, I have a good story but if we 11 have time I can tell you guys. 12 So in 1988 you moved to the U.S.? 0. 13 Α. I move to U.S., worked two jobs, a dishwash, 14 I start work 9 a.m. to 5 p.m., 6 p.m. to 15 about midnight. The reas I work so hard at 16 that time 'cuz I lost my father and I need ' 17 take care of my mum and my four brother and 18 sister. 19 Ο. When you first moved to the United States 20 where did you live? 21 Α. 621 Lakewood Street, and then I live there, 22 then I move to my own house; actually, I rent the house 41A Mount Ave., then I bought it 23 24 back 10 years/11 years ago.

- Q. The Lakewood Street, is that Massachusetts?
- A. In Worcester, Mass.

- Q. I believe you stated that you worked two jobs, one as a dishwasher, what was the other job?
- A. Both was two restaurant; I just do one restaurant call City Time that time in 1988. I work like nine to five and then I go to Crickets restaurant and after, start six o'clock to midnight, and I worked there for about two years and I got girlfriend that time that work in UMass Massachusetts in the hospital and I got job there and I work 11 years there, UMass Hospital, I work for janitor. Then I quit from my job at nighttime from the restaurant, then I work in the UMass 10:30 at night to seven in morning and I keep work in the restaurant seven in the morning to five o'clock.

At that time in 1993 I met -- I bring all my family to U.S., my mom and brother and sister and no one have a job, only me, and then I start get the Yellow Page, start call out there cleaning company try to get job for

my family; that's the time I met Jim Merrill and he's pick up the phone, I said to him, "Hey, I need job for my family," and I went to his office and right there with my mom and my sister and brothers and then he say, "Okay, I only give a job for you if you work for me." That time I remember very well I quit from the restaurant. I work daytime and I started work part time with Jim from five to 10. And the same time I supervise my family, that's the employees he's have at that time and I remember he's paid me \$1 for every hour my family work and I make about \$6 an hour; that's what I say, it's a good story I like to bring to you guys. Then I work with him for about into 2001, then he say, "Carlos, we bring that company with you help for about over a million dollars, now I want you be my partner, " and I be a partner for him from there on the cleaning company. In 1997, we back a little bit, my wife

In 1997, we back a little bit, my wife call his poor mum, you know, ever day, spend a lot of money with prepaid cards and Jim always look for some different business, you

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know, and he's come to me and he said to me, "Carlos, I found a company, you know, and very good rates and you can make extra money"; that was World Exchange Communication California. And I say, "Okay, but I pay about 80 cents a minutes, you know, that's what my wife spend money, " 80 cents a minute at that time and he say, "Okay, I will try for one month; if that work well, you know, then we can bring -- I think I can -- we can make some money." And 1997 I started try that service and I love the service. the cost for 80 cents to 32 cents a minute and, actually, I don't know, my bill probably went up because my wife speak more and more because the rate was better. But a month after they went 32 cents a minute to call Brazil to 26 a minute, I say wow, that's great, then I start make my business card and I will call my friends in Brazilian community and I give the card, "Hey, try this." I remember very well because that time I said to my friends, you know, "You know what, try; if the bill come more, then I pay you bill."

MASS. SEC. DIV. 450

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They try, they like. Then I work for that company to 2002; 2002 that company was sold for another company called Access

Communication and that company decide not work with MLM anymore. And me and Jim make a decision to build our own company because we believe in the voice over IP, you know, because that time that company only work with the landline; that's a landline company, like a Verizon, I don't know if you guys...

Then we start a company we call today Diskavontade, you know, in 2002. The company's name Brazilian Help Inc. This company still exist. We have a couple thousand customer up there, but on that company, you know, since 2002 to today we have a customer use our product for about over 10 years; they're still our customer and — but we spend a lot of money on the TV advertisement, radio, you know, newspaper to start maintain our customer because some customer quit, you know, some. We need to maintain a customer so we keep receive the money because the only good news — the only

MASS. SEC. DIV. 451

1		advertise we can do very well was the TV
2		Globe International, that's locate in Miami.
3		We spend about six or seven thousand dollars
4		a month, you know. In 2012 a guys I know for
5		a long time, Carlos Costa, come to me and
6		say, "Carlos, I have way we can build your
7		business, build your customer online over the
8		Internet"; that's how TelexFREE come aboard.
9		And we build a customer base and bring more
ιο		customer to, you know, grow our company more
11		and more and that we done very well. Just
12		try bring you guys little better what happen,
13		why TelexFREE exist.
14	Q.	Okay, we're going to back up and go
ι5		through
16	Α.	Yeah, good.
17	Q.	all that stuff, okay?
18	Α.	All right.
19	Q.	In 1993 your mother and your brother and your
20		sister moved to the United States, right?
21	Α.	Yeah, 1993, yes, correct; that was the war
22		Gulf, you know, the
23		MR. BERTHIAUME: Gulf War.
24	Α.	Gulf War, that was very hard time because no
	I.	

that time and he's pick it up the phone, you know, and he's the only one at that time give me the opportunity to hey, come over to my office, you know, and then we come up friend to today; he's a great guy.

- Q. And so Mr. Merrill hired you in 1993?
- A. 1993, around there, yeah.
 - Q. And what did you do for Mr. Merrill back in -- around 1993?
- A. Just cleaning, like I was office cleaning, just cleaning, like my mom, everybody else.
 - Q. Then I believe while you were cleaning for Mr. Merrill in 1997 there was an opportunity that both you and Mr. Merrill came into, correct?
 - A. Yeah, that's because we already there talking and he's bring the World Exchange

 Communication, that's what happen.
 - Q. Okay, could you describe some of those initial conversations? What led you to join World Exchange?
 - A. Because Jim Merrill come to me and he's know

 my wife is spend lot of money call to Brazil

 and he's just want bring World Exchange to me

MASS. SEC. DIV. 454

because I can make extra money; he's can make
extra money in MLM market, but that was the
reason because we spend lot of money. In
Brazil community spend lot of money with call
to Brazil.

- Q. And how did Mr. Merrill find out about World Exchange?
- A. I think he's looking over the Internet that time. Actually, he's have a friend, like Steve Labriola, he's still our friend today, who work for ACN that time, that was another communication, but he's don't like much with ACN the product and he start look for another company and he's found World Exchange in California.
- Q. And does ACN stand for anything?
- A. We never done ACN, but that was our competition that time.
 - Q. So ACN was in competition with World Exchange?
- A. World Exchange.
 - Q. So they had similar businesses?
- 23 A. Similar business; actually, they still exist.
- Q. And what did you do for World Exchange?

- A. Agent; I start be a customer. I test them for one month like I told you and I like the service and I see I can offer that service for friends and family outside and that's why I join World Exchange; extra money, too, I love what they done.
- Q. Besides using the service did you do anything else for World Exchange?
- A. Nope, just the agent program; I was like agent.
- Q. All right, so could you describe the agent program for me?
- A. Agent like it's MLM, okay, I bring the -- I can bring the lot of retail customer and the same time I help others to bring the retail customer and I get paid for.
- Q. So is it fair to say that you get paid for bringing other people into World Exchange?
- A. Not other people, bring more customer to

 World Exchange because the business like if I

 can get a customer, that's what I done that

 time, I help another agent to bring the

 customer to World Exchange, that's all about,

 you know, in the same time I help those agent

- bring the new customer, then I make money.
- Q. So but you'd bring the agent on first, right?
 - A. No, actually, I bring them a customer first because they try the service first, they come up agent after.
 - Q. So they --

A. That's what I did; at that time I make my -a business card and what I did, I bring to
business card to everyone, try the service,
that's the way I use, okay, I bring the
customer because they usually like have a
dial-around. I don't know you guys heard
about 10-10-220, 10-15; our dial-around was
10-15-335.

MR. BERTHIAUME: Dial-around?

A. Dial-around, yeah, exactly. If anyone have Verize or ATT that time, when they use the dial-around, okay, the 10-15-335, they use our company, World Exchange. The first step I take to get those guys like a agent, I'd say the same thing happen with me, I done it with them, okay, go ahead and try the service, let me know what you like. And they'd say, "Okay, I try for 30 days; if

MASS. SEC. DIV. 457

they'd say okay, you have to sell, you have to do that, you know, and nobody do nothing, In our company make a strategy, they okay. think about they don't sell, but they're selling because they have to do the ads. What we done, we put one hour free, okay, and we said to our promoter, "Okay, for you make money in our company, a couple of ways you can make money, you can sell retail direct to the customer for friends, family, you know, brother, sister, whatever, okay; another way, if you go there and you do what we ask you to do, put ad, you know, and go to your back office and put ad seven days a week, 365 days, I know you will get a customer because I know when you put in one free hour there to somebody try our service, I know you'll get a customer, " okay, and then that's why we succeed, you know, everybody have to go there and put the ads every day and they get a customer and we pay them for.

- Q. Is there any other way for people to make money?
- A. It's many ways; if they can put ads or they

MASS. SEC. DIV. 477

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48 1 can go to family or friends, hey, I have a 2 great service here. How you call to Brazil? 3 How you call to you country, okay and they 4 ask those guys okay, how much you spend now 5 to call Brazil, you know, and right there, 6 you know, they give -- okay, can you try one 7 hour free and see if you like. When they try 8 one hour free, you know, the people sign up, 9 the customers sign up and they make money 10 very month, you know, commission, residual 11 income. 12 0. And is there also a networking component of 13 TelexFREE? 14 It is. Α. 15 Q. And could you describe that networking 16 component? 17 Α. Today we do a couple ways they can make money 18 in our company. 19 And you're talking about currently? 0. 20 Α. Current. 21 Q. Currently? A. 22 The current one now, okay. It's \$149 for 23 somebody be a promoter or association,

MASS. SEC. DIV. 478

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actually they come association for us. The

\$149 we give them Web site, back office,
okay, train, okay, we have a conference with
the train for them how they can get customer,
and right there they make a 10 percent
commission with the direct sell and they make
1, 2, 3 percent up to the seven levels, okay.
Then if they sell 10 customer, when they
bring 10 customer to the company, okay, they
be able come promoter. When they come a
promoter then we say to them, "Okay, now I
give you, too, you can go over the Internet,
you can place you ads, okay, if you maintain
five customer every month, okay, you make \$50
a week if you place the ads seven days a
week"; that's what we do today. But before
they do that they have to show to us they can
bring 10 customer, you know, on board and
they have to show to us to we pay them \$50
a week they have to show us they keep at
least five customers use our service month
after month, that's what today. If they help
two person do the same he's do, bring in 10
customer and the same time help those two
people maintain five customer a month, okay,

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MASS. SEC. DIV. 459

- always he trust me when I build that company
 but he's have some percentage of that, too;
 always he's got paid a percentage.
 - Q. So that's an informal type of arrangement?
 - A. Informal, but he's on there, too.
 - Q. And did Diskavontade also have an MLM component to it?
 - A. We try on the five levels, like pay 10

 percent for direct customer and 2 percent for
 the indirect customer, but that time when we
 try the Internet was not very good in the
 U.S. or Brazil, you know, and people -- we
 have a ATA people plug in at home to use the
 service. We don't have the dial-around or
 anything.
 - Q. What's an ATA?
 - A. ATA is like a phone adapter, like a Vonage;
 you guys heard about Vonage?
 - Q. Okay.
 - A. You sign up for the product, they send like a phone adapter you can plug over the Internet and make a phone call. That time, you know, our quality was not that great because the quality of the Internet was not great, but

today is a different story; probably if we done this in the past with the agents probably we done very well, but because the qual, we not was very good succeed and then we just keep retail customer to sell direct to the customer.

- Q. So if the quality wasn't very good why would people keep it for 10 years?
- A. Because it was cheaper, you know. It's still -- it's not that bad, okay, some people have a bad Internet. I don't talk about -- see, we talk about 2003/2004 and every month it got better and better. You know, it's not that people cannot make a phone call, but they can make a phone call and some people keep forever because they save a lot of money. But today is a different story. Today the qual of the Internet, it's great everywhere what I see.
- Q. Okay. Starting in 2002 did Diskavontade have any employees?
- A. Yes, we have about four employees.
- Q. And this is 2002, right?
- A. 2002, because always we work with the direct

MASS. SEC. DIV. 462

MASS. SEC. DIV. 463

- Q. And in 2002 the program that Diskavontade had, where did you get that from?
- A. We start from the scratch. We build our own server, like we found a company called

 Logitel, that's our first switch we bought.
- Q. Could you spell that, please?
- A. Logitel, A-O-G-I-T-E-L. And we bought our first switch around 2002, I don't remember the exactly year, okay, it was between 2000 and 2002 and we start and we hire someone from Logitel and teach us how we build VoIP product, serve, all right, and from that it's a lot of learn; for 15 years or 14, 12 years it was lot of learn till we get what we are today with the big infrastructure. We have a big infrastructure today.
- Q. Okay. And how about the MLM component of Diskavontade, did you take that from anywhere?
- A. Like I said, was -- we can do very well, always we do very well, but is not went very well because that time the Internet was not that good.
- Q. No, no, no, but what I'm asking you is the

program itself, the way it was structured,

was that based upon any other program or did

you create that from scratch?

A. I done by World Exchange. I follow up what

- A. I done by World Exchange. I follow up what they done. They have a 10 percent direct commission and 2 percent indirect commission up to the seven levels.
- Q. And so did you model it off of World Exchange or did you use the exact --
- A. I model exact what they done, know why, because was so succeed up there.

MR. BERTHIAUME: So what?

A. Succeed, they have succeeded.

MR. BERTHIAUME: Succeed?

A. Succeed, yeah, and I say why change something was great, you know, and they don't want do

MLM anymore and they finish the MLM part, you know, then I say I just want to continue with the VoIP, VoIP over IP.

(BY MR. LEONE)

- Q. Did you have to pay World Exchange to use that program?
- A. No, because they finish. They not do that -- they don't do MLM anymore.

MASS. SEC. DIV. 465

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- Q. Why did they stop doing MLM?
- A. Because the company got sold.
 - Q. And who did it get sold to?
 - A. Access Communication.

- Q. And who owns Access Communication, do you know?
- A. I not -- I don't know, but they decide don't do MLM anymore. They just do direct customer. Actually, when they got sold we still continue making money. We the only agent they continue on board, you know, and pay us for one or two years more after they finish because we have a lot of customer, you know, we bring a lot of customer to the company.
- Q. How many customers did you bring to the company?
- A. Oh, jeez, it was thousands 'cuz we make -- we usually make about \$30,000 a month just for that platform; and that was the prob, I think that time if they kill us, you know, they will have a prob because we make a lot of money, we bring a lot of customer on board and they decide keep us for two or three

37 1 years more. 2 And when they decided to keep you, did they 0. 3 keep you under the MLM program? No, because they finish -- just 'cuz we --4 A. 5 always we done two ways, we done the MLM, but 6 we done direct retail customer, too, you 7 know. 8 Q. But when you said you were making 30K a 9 month --Just retail customer. 10 Α. 11 0. And how would you be paid for a retail 12 customer sale? 13 Because I done TV advertisement, I spend -- I Α. 14 make good money with them what I done. 15 done my own business, you know, I start up 16 with a TV advertisement that time, you know, 17 I bring a lot of customer to use. 18 But how would you get paid from the sale of Q. 19 the retail product? 20 Α. Because they only pay 10 percent direct 21 commission. 22 0. So it was a commission? 23 Α. Exactly. 24 Q. In 2002 Brazilian Help and Diskavontade had MASS. SEC. DIV. 467

1 approximately four employees, but what were 2 the most amount of employees you've had under 3 Diskavontade? 4 Α. Twelve total. 5 And who were those individuals? Q. 6 Α. I don't remember all the name 'cuz that was 7 build in Brazil. I put a customer service in 8 Brazil to answer all the calls. 9 Q. Do you remember any of the names? 10 Α. Like I -- Sanaza was one. I can write 11 everything down. I can get this right 12 information for you later if you guys be 13 okay. 14 MR. AHEARN: If we want to request 15 additional information we'll let your 16 counselor know. 17 THE WITNESS: Okay, no problem. I want 18 to give the right information. I don't want 19 to guess. 20 MR. LEONE: And thank you, that's right, 21 and so today --22 THE WITNESS: Okay. 23 MR. LEONE: -- as you know. 24 (BY MR. LEONE)

MASS. SEC. DIV. 468

41 And when was the Web site created? 1 Q. 2 In 2002, I think. Α. 3 And who created the Web site? Q. 4 I have guys in Brazil Web design, they done Α. the Web site for us. 5 What is the name of those guys? 6 Q. 7 Bruno; actually, he's still with us. He's Α. 8 done the Web site on TelexFREE, too. 9 Bruno, does Bruno -- is that -- that's his 0. 10 first name? Bruno Cardosa. 11 Α. 12 ο. And does Bruno work for a company? 13 Α. He's still with us. 14 (BY MR. O'HARA) 15 Is he paid by TelexFREE for the work he does? Q. 16 Α. Now he's do. He's -- no, actually, he's paid 17 by Ympactus. 18 Okay, and when he was --Q. 19 Α. Not TelexFREE, Ympactus. 20 Q. When he was building Diskavontade's Web site 21 was he paid by --22 That time he's paid by -- actual, he's paid Α. 23 by World Exchange because I put the name the 24 same company 'cuz I was very succeed on the

MASS. SEC. DIV. 471

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MASS. SEC. DIV. 472

43 everything legally inside a country to pay 1 our tax, you know, and because I know Brazil 2 is very restrict in tax and we try put 3 4 everything there to pay all our tax, pay the 5 tax for the agent, you know, that's how we try to do the best thing we can to be 6 7 comprise on the company. Okay, so Carlos Costa, for instance, was an 8 Q. 9 agent of World Exchange Brazil? 10 World Exchange Brazil. Α. And did World Exchange Brazil do all of its 11 Q. 12 business in Brazil under the name 13 Diskavontade? 14 Α. Yes. 15 Q. Okay. 16 Α. We have a Diskavontade there and Diskavontade 17 here. 18 (BY MR. LEONE) 19 Q. For the product that Diskavontade -- the V-O-I-P product, how did you come up with the 20 21 pricing for that product? 22 Α. Well, the -- always we look for a company 23 around us, like Vonage or BroadVoice, you 24 know, and we try to do better than those

MASS. SEC. DIV. 473

guys, you know, and we all be comparable, you know, and we don't try be too cheap. I know we can because we have a very good rate because we do a lot of minutes a month, we can be half a price we do today, but why we do that, make all our -- Vonage or everybody, you know, mad; we try don't do that. We try to be comparable, okay, and that's where the price come, okay. Vonage --

Q. What was the price for Diskavontade, and it's the same today or no?

MR. BERTHIAUME: Are you talking about 2002 --

MR. LEONE: Yes.

MR. BERTHIAUME: -- the original --

(BY MR. LEONE)

- Q. Yes, we're going to start with 2002.
- A. 2002 we have always about 49.90; we never change. And like we have a comparable product, actually, for Diskavontade. At Diskavontade we have a product where the people only call landline, not cell phone that the people pay about 9.95, the same as Vonage charge, okay, and the people can call

MASS. SEC. DIV. 474

MR. BERTHIAUME: When you say TelexFREE,
you --

(BY MR. LEONE)

- Q. What's your understanding of the company TelexFREE?
- A. TelexFREE come on board in 2012, help

 Diskavontade product 'cuz it's same company

 for me, you know, because they both -- we own

 the same company, to sell our product over

 the Internet instead invest money, you know,

 in a TV advertise and radio, you know, save

 money and work with the promoters to put ads

 in many Web site around the world; that's

 what TelexFREE about, save our money.

 Instead of spend lot of money on TV

 advertisement, we help our promoter sell our

 product, change their life, and our company

 make more customer than we done before.
- O. And it makes more customer how?
- A. The agents sell our product, you know, like when the agent go there, what we -- let's put it this way, most people don't like selling things, that's what the most MLM markets, you know, around the world -- the MLM market when

MASS. SEC. DIV. 476

A. Somebody have to go there and sign up for the service.

(BY MR. LEONE)

- Q. Okay, so let's take one promoter, when they bring on one customer what does that customer do?
- A. The customer use the service only.
- Q. How does the customer sign up for the service?
- A. They go on the Web site for the promoter Web site, okay, and they go there, fill out the name, address, and pay for the service, 49.90.
- Q. Where do they go on the Web site to do that?
- A. The Web site we give to them, the replicate
 Web site. Let's put it this way, like say
 you want sign up association our company,
 okay, that's the first step for you. When
 you sign up for association, TelexFREE give
 you a Web site like called TelexFREE dot com
 slash or the user name you pick it up or any
 name you pick it up; that Web site you can
 give to your customer. When you give that
 Web site to your customer, they can try one

MASS. SEC. DIV. 481

hour free and the same time they like the service, okay, they go and you like, okay, then you go on your back office and pay the 49.90 for your continue use for 30 days. When the customer go to the back office, the back office from the customer, okay, and pay the 49.90, he's make his 10 percent commission and the customer use month after month, he's still make a 10 percent commission. The question you ask, how the customer come up, from his Web site; we give a replicate Web site for them.

- Q. So the replicated Web site that the customer goes to, what do they do when they get to that Web site?
- A. They have like a link they can come up a customer. They have like TelexFREE99, explain the plan, you know, and they have a link there they can say okay, try to service for one hour before you buy, you know, they can go here, there, and download the software. Many ways they can try the service, you know, they can use our access number we have inside U.S., you know, over 50

country and try the service for one hour and when he sign up the customer go there and sign up with name, address, everything, they have a log-in, customer log-in and a password. They try one hour; when they try one hour, they can log in to his — the customer back office and they can pay the invoice for 49.90 and continue use the service for 30 days.

- Q. The log-in and password that a customer receives, they use that to access the back office?
- A. The back office for the customer.
- Q. And so is the back office for the customer different from the back office for the promoter?
- A. It is.

- O. And how is it different?
- A. They're different because the back office for the customer, they don't see commission residual, they don't see anything up there; they only see what they use or the minutes they use, you know, or paid invoice, that's all the customer see. Customers don't see

MASS, SEC. DIV. 483

what the promoters see because the promoter when they go on the back office see the customer they have, they see how much they make, the commission, the residual, you know, they make and all the notification we want to the promoters there in the back office of the promoter, it's totally different, it's two different.

- Q. Does a customer need a log-in and password before they can access the 99 TelexFREE program?
- A. They need a user name and a password only if they want continue use the service for 49.90 or use the -- actually, no, sorry, they need to use -- they need the log-in to the back office anyway. When he sign up to make one hour free, they have to go on the back office and register his telephone number up there; if he's not register the telephone number there, they cannot use our service. Okay, when he's go there first time, okay, I want use one hour free, he sign up for the service, put all his information there, okay, and he's will receive a verify e-mail, okay,

MASS. SEC. DIV. 485

okay, and they have a credit for one hour. Okay, when they do that and then they have another step, okay, put your password. Why you password, because let's say we have a Telex app, I don't know if you guys heard about that's a new application like WhatsApp we do today, he's can download this on Android or any phone he's have, or iPhone today, okay, and put the user name and the password he's put up there and our system, you know, will find out that's a customer and they can use from the Telex app, too, call any cell phone or any phone around the world, you know, with the application. If they like, okay, they get a message, they use one hour, the customer get a message if you like the service please back up on the TelexFREE.com Web site, put a user name and a password and they get more credit, okay, and they have a --

(BY MR. LEONE)

- Q. And so how do they pay for the continued use of the service?
- A. By his credit card; a credit card or a couple

MASS. SEC. DIV. 486

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ways they can be paid, if the agent, promoter, okay, have money in his account, he's can go ahead and pay for his customer, okay, that's one they bill it. If the agent don't have credit card or whatever, the customer want to pay that account, they can go ahead and go there and pay that account with a credit card they have. Credit card many ways — we work with iPayout today, they have many ways the customer can pay through iPayout, I don't know if you guys know about, they can do wire transfer, they can pay with ZipZap, or any other way; many ways our customer can pay their bills.

- Q. Currently can a customer go to the main TelexFREE page, not a replicated page but just the regular Web site page and purchase --
- A. We don't sell anything if it's not a promoter today because we don't want to compete with our promoter. And when the agent or promoter customer want sign up on our Web site, the first thing we ask, what's your promoter ID; try to be fair with -- if they go on

MASS, SEC. DIV. 487

- Diskavontade, probably they can sign up 'cuz no promoters there. We don't want to compete with promoters.
- Q. And so to back up to what you mentioned about an agent promoter, they can pay for a customer?
- Α. If they have the money they make with us with residual income, yes. A couple ways they can do that, the agent can request the money from the company and the company will send the money for him, but let's say they have a customer there, okay, and a customer say, "Hey, I don't have a credit card, can I pay you money here?" Okay, if the agent have money inside his back office, that's the money he's make with commission residual, okay, then he can go ahead and pay for the agent -- for the customer. A lot of agent promoter we have they own stores, especially in the Brazilian market, many, many customer go in the store, they don't have a credit cards, okay, and they want buy our service but they don't have credit cards, you know, and then they go in the store there, the

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- agent have those account available and the agent sell to direct customer with the he's have inside his system. Got it?
- Q. But do those customers then pay the agent outside of the Web site?
- Α. They pay in the store, yeah, pay the money; that's what we call bones. I don't know if you guys see when I send to you they receive payment on the bones. Bones is like the agent request the money to our company, he's use the money to pay to customer use the service, but he's received from the customer, you know, instead the customer go direct and pay in our company, they can pay to the agent, but the agent have the money he's win from the -- for the money from the residual income he's have. But the question there, this money is already 1099, okay, it's money the agent make and they're clear, just to be clear.
- Q. This is all how it happens currently, right?
- A. This is happen before and now. The agents

 can pay for his customer but the customer pay

 him. It's not the agent pay for the

MASS. SEC. DIV. 489

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customer, the agent pay with the money he's have in his back office, he's not withdraw that, okay, I have money here, I can request the money for the company or I can use to pay invoice inside the system. And the customer want sign up, they have an invoice number, okay, and the customer give the agent invoice number, okay, the agent put the invoice number there; let's say if the agent have a thousand dollars to request our company and they pay 49.90, he's going to have around \$950 after they pay that. And the customer already paid them, it's no different if he's request the money he's make \$50; if he's -the customer go there and pay the agent, he's make \$50 either way, okay. The nice thing is that he's still making his commission residual income, okay, when the customer pays it doesn't matter if the customer pay with a credit card or he's pay the invoice for the agent, he see the 10 percent commission right there.

Q. So an agent promoter could also just pay for a customer and not get money from the

MASS. SEC. DIV. 490

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61 1 customer, right? 2 No, why they do that? Α. 3 Well, could they do that? Q. 4 Α. Oh, if they want to give away, yes, but you 5 know what, let's say a businessman, I'm a 6 businessman, if I want get that customer, if 7 I know they use our service for one month and 8 I know he's going to pay every month, month 9 after month, I probably give away -- I can 10 give away one month to my customer and 49.90, 11 know what, I gonna have this customer for one 12 year or two years use the service because 13 when he start use the service, he's be happy. But I don't know -- I don't see why the agent 14 pay the customer and not make money, you 15 16 know, it's not reason for. MR. BERTHIAUME: Reasonable? 17 Yeah, I don't see why they do that. I never 18 Α. 19 see that -- I don't see that on my system, okay, I think the customer pay him, okay? 20 21 (BY MR. O'HARA) 22 Q. If a customer pays an agent with cash and the 23 agent then -- well, the agent pays for the 24 customer, right, there's money deducted from

MASS. SEC. DIV. 491

the agent's account?

- A. His account; let's say it's like a bank, you see what you receive, what you pay, you know, if he's pay an invoice inside there, they see that that box right there, okay, minus 49, under there they see okay, 4.99 commission residual.
- Q. Okay.

- A. They see right there what they make.
- Q. Sure, okay, and then if the agent pays for the customer and the customer pays the agent cash, say it's cash, does the agent then forward that cash to TelexFREE?
 - A. No. The cash goes to the agent because the money is already there. The money is the agent already make from TelexFREE on the residual income, okay?
 - Q. Okay.
 - A. That money, it's like a bank, you know, when you see -- you state of a bank, okay, you see how --
- MR. BERTHIAUME: Statement.
 - A. -- much you make, statement, it's the same thing. If the agent make a residual income

MASS. SEC. DIV. 492

on our company they can do anything they want with that money; first of all, he's declared that money. We have 1099 by the end of year. Okay, they can transfer this money to any other agent, they just can pay invoice, they can do anything they want because their money will be clear, okay. When they pay for the customer it's easy because a lot of customer don't have a credit card, you know, we want get those customers, okay. If the agent -the customer pay for the agent because the customer don't have a credit card and the agent, you know, pay for them, it's for us it's good, okay. First of all, it's not a lot of money come out the company, you know, the money stay inside the company, that's a good prof for the company; instead I have the agent request money, they get customer and use the service, you know, and use our product.

(BY MR. O'HARA)

0. I'm not sure I followed the last two sentences, you said the agent requests money from the --

MASS. SEC. DIV. 493

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- A. Oh, yeah, because if the agent make \$1,000 in my company, couple ways he's can do; he can request the money, right; if they request the money I have to send the money to his account, bank account.
- Q. Okay, request the money from TelexFREE?
- A. If he's pay for customer inside the syst is better for our company, right?
- Q. Why?

- A. Because we sell a customer; we get a customer. He's not request the commission residual to put in his pocket, he's just sell a customer. I pay less and get a customer. You got it?
- Q. You -- TelexFREE pays less?
- A. Let's say you a agent, you have a thousand dollars right there, what's better for me, I pay a thousand dollars for you or you bring the customer to our company; what's better for the company? The better for the company you bring if he's bring 100 customer to the company and the company don't have to transfer any money to the agent, okay, it would be better for the company and get more

MASS. SEC. DIV. 494

customer because this customer will pay month after month. That's what I try to say, for us it's much better if the agent sell and pay with a commission or they make in our company, then the customer go there and pay the credit card, first of all we save money there on the fee; with the credit card fee is about 3.5 percent right there, you know, that's what the company's not pay. It's very good for the company.

(BY MR. LEONE)

- Q. How does TelexFREE know which customer the agent is paying for?
- A. Because the log-in show up there, right there, you know, the agents pay for 'cuz every agent have a log-in name.
 - MR. BERTHIAUME: And he's paying an invoice.
- A. And he's paying an invoice; they pay invoice and the amount he is paid. Everything is a track inside the system.

(BY MR. LEONE)

Q. So is there a track of just customers for TelexFREE?

MASS, SEC. DIV. 495

- A. We track everything, customer, agent,

 promoter, whatever, agent/promoter is the

 same. Every amount get in, every amount get

 out inside the system we track that.
- Q. So TelexFREE has a tracking system for people that are just customers?
- A. Yeah, we do, a customer and a promoter.
- Q. No, no, no, but how about just customers?
- A. Yes, because at the log-in for the customers is different from the log-in for the promoter.
- Q. And has that always been the case?
- A. Always; customer is a customer, promoter is a promoter.
 - Q. And you've always had separate log-ins?
 - A. Separate log-ins; you log in for the customers, it's different for log in for the promoter. Actually, I give that to you guys, you guys asked for a lot of report, you guys can see all customers, all promoters, I put all separate for you guys before.
 - Q. Looking at the log-ins for individuals, how can you tell that it's either a customer or a promoter?

MASS. SEC. DIV. 496

Because when you go to the Web site Α. www.TelexFREE.com, you have to select; if you go with promoter log-in there, try go with a customer log-in, you cannot log in. If the promoters have to select a promoter and put a user name and a password; if the promoter select the customer and put a user name and password, he's cannot get in. It's two different, you know. The customers is same thing, let's say if the customer go there and select promoter and put user name and a password, they cannot log in the back office. They only can log in the back office if they select customer, put a user name and a password, then they log into the back office on the customer. It's two different; promoters it's bring customer to our company, customers use the service.

(BY MR. NEELON)

- Q. If a promoter is also using the service does he have a separate log-in?
- A. You have to have.
- Q. So he would have two log-ins if he was using the service?

MASS. SEC. DIV. 497

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- A. If he's use the service you have to be a customer, he's have to go there and sign up on Web site.
 - Q. So he would have two log-ins, a promoter and a customer?
 - A. Two log-in, one promoter, one for the customer.

(BY MR. LEONE)

- Q. Could it be the same user name and they just click?
- A. No, no.
- Q. And has that always been the case?
- A. Always been the case, is have to go there, log in -- actually, no, in the begin -- I remember now, in the begin we give one -- when the agent come promoter we give a free account for they can try one month of the 49.90, they don't pay for the first month, but that was way begin and then every time the promoter sign up there was account vinculator with a promoter --

MR. BERTHIAUME: A what?

A. -- vinculator, it's together.

MR. BERTHIAUME: Linked?

MASS. SEC. DIV. 498

A. Link, okay, that was the begin when we start

TelexFREE in 2012. Then we don't see, you

know -- and then we decide, okay, we're not

going to do that anymore because a lot of

conflict in our system and then, okay, the

customer have to sign up, doesn't matter if a

promoter or not promoter, they have to sign

up on the Web site. Then we stop that --

MR. BERTHIAUME: Conflict?

A. -- conflict together. Today is no way; today is promoter is a promoter, customer's a customer.

(BY MR. LEONE)

- Q. But a promoter could also be a customer, correct?
- A. Oh, yes, why not. Actually, I want them be first customer, know why, because if they use the service and they like the service they can refer for another. I don't see why our promoter not be the first customer, because how you can sell something if you don't know about. Now, that's what -- remember when I said in the beginning here I done this, the first thing I done with Exchange become the

MASS, SEC. DIV. 499

first customer because I want try the 1 service, I want see if that work, then I can 2 3 sell for another. And I guarantee to you 4 most our promoters is the first customer. 5 (BY MR. NEELON) 6 Q. Are promoters required to have an active 7 V-O-I-P account in order to qualify for any 8 bonuses or any type of compensation? 9 Α. Always sells was requirement. If they don't

- A. Always sells was requirement. If they don't have sell, they don't have customer, they not make money on our company.
- Q. So are they required to have an active V-O-I-P service in order to qualify for any compensation?
- A. What do you mean a V-I-P service, I'm sorry? (BY MR. LEONE)
- Q. Do promoters need to have a 99 TelexFREE --
- A. No, no, they don't have to be their own customer; it's no require for them to be their own customer to be a promoter because they can sell. That's what -- I have a promoter, they don't call anywhere, especially in U.S., people live inside U.S., okay, they don't need the product, but they

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know a lot of Brazilian people, a lot of
Spanish people use the service, you know,
they can sell. We now require our promoter
be the first customer, but for the Spanish,
Brazilian market and most those countries,
they will be the first customer because they
save money; how they not gonna be the first
customer, if he spend money on another
company, they know pay so much money, they
will be the first customer. Ninety percent
of our promoters today is the Spanish,
Brazilian, around, you know, they use our
service.

- Q. Ninety percent of promoters today use the service?
- A. I think so because I don't know why they not use because I tell, you know, that's -- if I'm a promoter -- I cannot guarantee that, sorry, I take the 90 percent off because I cannot guarantee, but if I'm promoter, if I call to Brazil, I will use the service; why I use another company, I gotta use the service I believe, I have my passion, you know, that's what I do. In my case in my personal,

MASS. SEC. DIV. 501

- that's what I done before, that's how I will
 do if I'm a promoter.
 - Q. And does TelexFREE define a customer as someone -- how does TelexFREE define what a customer is?
 - A. When the customer go on the Web site and he'll sign up for the service.
 - Q. So are -- when we say 10 customers, does that mean 10 separate log-ins?
 - A. Exactly; cannot be one customer -- 10 customer be the same log-in, have to be different log-in.
 - Q. But could it be the same customer with different log-ins?
 - A. We not allow on our -- we try not allow on our system. We have a case a customer want buy for the family, you know, some customer want buy for their mom or uncle or something, but what we try, especially on new one, we try not -- we try prevent people, you know, not be their own customer, that's what we try prevent on our system and we've never --
 - Q. That's nowadays?
 - A. Exactly. And very restrict in our company

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and we try to be better every day to try -those guys try make money in our company and
not do the right way, okay, we try and make a
lot of restriction in our -- when people sign
up, this is not happening.

- Q. The structure that you described with the 10 customers and the five customers, that was recently changed, right?
- A. That recently changed.
- Q. And what was the change?
- A. First because we have a new product --
- 12 Q. I'm sorry, when was it changed?
- 13 A. March 9.

- Q. Okay, and then why was it changed?
- A. Why is it changed, we going to bring two new product on the board, okay, one is Telex

 Mobile and the way we change, we cannot sell a package in Telex Mobile, okay, that's one of the reas and then we think about, okay, instead of buy package, you know, why we not request to sell those before, buy the package, and that make easy for us because the new product will come aboard and to tell the true, you know, a lot of people don't

understand the business we do and we try quiet those people down, you know, and we think the way we do now people will understand better our business because we get a hammer everywhere. We get a hammer in Brazil, got a hammer in Portugal, and here, that's why I'm here today, you know, and we try to be -- it's very hard for us explain what I explain to you here outside because I'm not there, you know, and then we try be -- nothing wrong what we done before, but we try show the people the company want customer. The company is not here to bring agent aboard, we want to bring customer aboard; that's one of the big reas we change our comp plan and the way big companies do out there like Herbalife or Avon or something, you know, try, okay, bring 10 customer, you be a promoter, now you maintain you five customer, you know, always we ask a customer, customer, customer. We ask a customer before but to buy a wholesale package and because a lot of question about we decide to change; not only because that,

MASS. SEC. DIV. 504

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it's more because the product and we think that our promoter make more money the new company we are and the old one. I see more money there for our promoters, that's why we change.

- Q. Under the old system did TelexFREE have a way of keeping track of how many 99 TelexFREE customers --
- A. Oh, yes, actually February we track was about 11 million minutes our customer use and over five -- I think it was 580 customer, retail customer, we talk about retail customer, we don't talk about any --

MR. BERTHIAUME: 580?

A. 580 thous or more.

MR. BERTHIAUME: Thousands?

A. And the customer paid TelexFREE99 49.90.

(BY MR. LEONE)

- Q. And when you say retail customers, are those people that just use the 99 TelexFREE product or could those also be people who are promoters and using the product?
- A. There can be some, but I believe most peoples retail customer come outside and use our

MASS. SEC. DIV. 505

service.

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- Q. From that number that you've given, 580,000, is there a way to determine how many people out of that 580,000 only use the 99 TelexFREE product?
- A. That's all use only the 99 TelexFREE product.
- Q. But I believe you just said that the 580,000 also includes promoters who may use the 99

 Telex --
- A. I don't think so. This is a retail customer.

 Okay, if the promoter -- remember I said to
 you that everybody have to be a customer; if
 the promoter want be the first customer, they
 can go there and sign up for be a customer.
- Q. So that 580,000 number could include promoters who have signed up?
- 17 A. Could include promoter, yes.
 - Q. And do you know if it includes promoters?
- 19 A. Of course, I think some those customers is 20 promoter.
- 21 (BY MR. O'HARA)
- Q. The 580,000 retail 99 TelexFREE packages that
 were sold in February 2014, that's the total
 amount of 99 TelexFREE packages that were

77 1 sold in that month? 2 That month. A. 3 Okay, now, could you --Q. 4 MR. BERTHIAUME: Well, is that -- I want to make sure we're saying the same thing. 5 Are we necessarily saying that there were 6 7 580,000 customer packages sold, new packages 8 sold in February, I mean I believe a 9 significant portion is recurring of the 10 customers that were --11 MR. O'HARA: But they buy every month, they have to buy a new --12 13 MR. BERTHIAUME: Correct, but not new 14 customer. 15 Α. Not new customer; we have recurring customer 16 pay every month and we have a new customer. 17 I think -- I don't remember if I look at 18 that, but I think 70 percent was -- 70 or 60 19 percent was recurring customer pay every 20 month. 21 (BY MR. O'HARA) 22 0. Okay, so let's just say it a different way, 23 maybe this will be more clear for the record, 24 in February 2014 there were about 580,000

MASS. SEC. DIV. 507

78 1 accounts using 99 TelexFREE? 2 A. Paying the 49.90. 3 Q. They paid 49.90? 4 Α. Exactly. 5 Q. Okay. 6 A. And the quest you guys have can be some agent 7 bought this 49.90 and use like a customer, I 8 say yes, can be some agent but I quarantee to 9 you guys most our customers, it's a retail 10 customer. 11 Q. And could you look at these 580,000 accounts 12 and determine which account belongs to a 13 promoter versus --14 Α. It's hard to look because first of all it's a 15 different log in, you know, it's very hard to 16 know if it's a promoter or is a customer, 17 okay, let's put it this way, for us it's a 18 customer; they use, they pay, okay, and 11 19 million minutes there, we see the 11 million 20 minutes use, okay, for us don't make 21 different if it's a promoter or if it's a 22 different customer. We have 580 customer, 80 23 thousand customer and we have 11 million

MASS. SEC. DIV. 508

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minutes use, okay; for us it's good for our

on those lists to determine how many sales are made --

A. It is, but you never take a hundred percent of that, you know, because how many Joao Silva are in U.S., okay, it can be --

MR. BERTHIAUME: How many what?

A. Joao Silva, same name, it's hard. Let's put it this way, if there's a Carlos Wanzeler, I can compare it because name Wanzeler is very hard name and I never find one inside U.S., only mine, okay? I easily can go there and compare it, okay, this is a promoter, is a customer. But in another way I don't see how we can found out.

(BY MR. NEELON)

- Q. Could you also compare addresses?
- A. We can; be hard, believe me, it's 580,000, can you think about go each one of them and compare them, that would take about one year from now to compare those. That would be very hard. But, guys, what I try to say here, it's a customer use our service, for us if it's promoter, a customer outside, people use, was 11 million minutes, somebody use 11

MASS. SEC. DIV. 510

million minutes because they like the product, it's not something, you know, we not have a product, we not have a service there, you know, that's what I want to be up front to you guys; if there's a promoter who's a customer, I guarantee to you there's a lot of retail customer there, but for us don't make a difference.

(BY MR. LEONE)

- Q. Do you have any figures for prior to February; how about January, how many customers did you have then?
- A. I have their -- actually, it's about -- we grow about 30 percent, 20 percent every month; every month we grow like 20 percent or 30 percent. If you minus 20 percent there, that's what I think was in January.
- Q. How about a year ago?
- A. A year ago, that's what happened; our company start in Brazil, okay, grow, grow, grow, grow to June.
- MR. BERTHIAUME: To grow, grow to what?
 - A. To June 2013.

MASS. SEC. DIV. 511

82 1 (BY MR. LEONE) 2 Q. June? 3 Α. Exactly. 4 (BY MR. NEELON) 5 ο. This is TelexFREE in Brazil? 6 Α. TelexFREE, yeah. 7 MR. BERTHIAUME: Wait a minute, are we 8 talking about Ympactus or are we talking 9 about TelexFREE Inc., I just want to make 10 sure we're all talking the same --11 Α. That's Ympact because TelexFREE Ympactus 12 start in Brazil. They use our name brand and 13 bring a lot of customer, right. We see the 14 grow there and we see the drop because the 15 only TelexFREE U.S. use, then we see grow 16 again, grow, grow, grow, up to today. 17 we see about 10/20 percent, you know, grow 18 every month. 19 (BY MR. LEONE) 20 Q. So coming back to my question, a year ago do 21 you know how many TelexFREE users only used 22 the 99 TelexFREE program? 23 Α. Yeah, I know that. 24 Q. And how many?

MASS. SEC. DIV. 512

83 MR. BERTHIAUME: Off the top of his 1 2 head? 3 I don't know from top head, but I can get the Α. 4 number for you. 5 (BY MR. LEONE) 6 Would it be less or more than 580,000? Q. 7 Oh, less. Α. 8 Could you guess? 9 Α. I can't. 10 Q. Okay. 11 A. I need to look. 12 Okay. All right, moving forward, does Q. 13 TelexFREE have a Web site in the U.S.? 14 Our Web site is international; it's U.S., all Α. 15 worldwide. 16 Q. So the same Web site is used around the 17 world? 18 Α. Same Web site everywhere. 19 What is that Web site address? Q. 20 Α. TelexFREE.com. 21 Q. When was that Web site created? 22 2012. Α. 23 Q. Who created the Web site? 24 Α. I did. MASS. SEC. DIV. 513

A. No, they done it all there because Carlos

Costa give all the information what they need

to put up there.

(BY MR. O'HARA)

- Q. So Carlos Costa was in charge of the content on the site?
- A. Exactly.

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- Q. I think you said earlier in your testimony, this is just going to a slightly different topic, that 2012 you made a decision or your company, I guess Brazilian Help made the decision to move the advertising from television-based to Internet-based, right?
- A. Mm-hm.
 - Q. Was that your idea?
- A. That was idea with Costa when he's call me that time 'cuz he have more experience with the Internet basis than me.
 - Q. Can you just tell us how that idea to change directions in --
 - A. Yeah, he's --
- MR. BERTHIAUME: Just let him finish.
- THE WITNESS: Okay, sorry, go ahead.
- 24 (BY MR. O'HARA)

- Q. So can you just tell us how that decision to change direction in the marketing took place?
- A. The decision was that he call me and he say,

 "Carlos, I know you spend a lot of money with
 the TV advertisement and I have a good idea
 here. If we do this over the Internet, you
 know, you can get much more customer and you
 do the TV advertisement now." That's what
 the idea was about.
- Q. Okay, and when did you first meet Carlos Costa?
- 12 A. 2005.

- Q. And how did you meet him?
- A. He's come an agent on Diskavontade Brazil.

 Actually, he's agent for Herbalife, too, he have a very good experience on the network market.
 - Q. So you first met him through your company --
 - A. Through my company, he was my top agent in Brazil.
- Q. Okay, you didn't know him before he came to your company?
- 23 A. Oh, no.
- 24 (BY MR. LEONE)

- Q. How did he find out about your company?
- A. Because he's already know Diskavontade before and he's work for another company up there and one day when he's left I said to him,

 "You know, Carlos Cost, one day if you come to my company I want work together with you because I know you very hard work." You know, then he's have this good idea then he's come back in 2012, let's work together.
 - Q. My question is how did he find out about Diskavontade to become an agent?
 - A. Because he was a -- oh, that was in Brazil; in 2005 we start sell our plan in Brazil and he's work for Herbalife in that time, I think, and he saw my company, you know, and he's come -- and he's call my company, someone in my company in Brazil and he's went down there, he's say he's want speak direct with me and that time I was in U.S., then I went down because he's was big agent, you know, very good agent, then that's how he started be agent in Diskavontade in Brazil. Then he's left, work for another companies, and then he's -- I give him the opportunity

because he's very good agent, was my mistake, I lost him at that time because I have one of my employee don't understand how network work and always was conflict my employee with him and he's left from my company and that time I feel so bad because, you know, I lost a very good agent. Then I called him that time and say, "Carlos, one day if you come, we do something together because you are hard work, " and I see him work on other companies there, the company only don't pay him much, you know, that guy was great, very experienced guys and he's work like a company Pronto-tel, something like that. He's build everything, all the idea on Pronto-tel and I don't see -- I see -- they only make money, he's not making nothing and I said to him, "One day you come to me again, we do something together 'cuz I know you very smart man." And he's come to me in 2012 and we done a business. Thanks God and thank the hard work he's done.

- Q. Had you been in contact with him?
- A. Carlos Cost?

MASS. SEC. DIV. 518

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89 1 Q. From 2005 to 2012? 2 Every day. Α. 3 (BY MR. O'HARA) 4 Q. Even when he wasn't part of Diskavontade? 5 Α. No, because he's a part of Ympactus. 6 Ympactus, the business for TelexFREE in 7 Brazil. 8 Q. When was Ympactus created? 9 2012. Α. 10 Q. 2012, yeah, so you said that -- or I think I 11 heard you say that Carlos left 12 Diskavontade --13 Diskavontade --Α. 14 Q. -- at some point --15 MR. BERTHIAUME: Just let him finish. 16 (BY MR. O'HARA) 17 So at some point Carlos left Diskavontade; is 0. 18 that correct? 19 Yeah, it's about two thousand sev or 2008. Α. 20 Q. So between 2008 and 2012 were you in contact 21 with Carlos Costa? 22 A couple of times I just talk with him, see Α. 23 how he's doing or something; then he's back 24 again in 2012.

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rebranded a product?

- A. The name was Diskavontade, but that's what the main name we sell for 49.90; because it's different company, we want make something new and we brand-name for TelexFREE99.
- Q. Same product, new name?
- A. New name.

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- Q. Got it, okay. So then Ympactus was --
- A. Sorry about that, guys, my English sometimes

 I confuse. I'm going to try to be slow.

MR. LEONE: If you don't understand any of the questions that we ask in English we can use the interpreter, so just let us know.

THE WITNESS: No, no, I understand everything.

MR. O'HARA: I talk fast, too, so ask me to repeat the question.

THE WITNESS: I want everybody here be clear, no confuse, and you guys know what...

(BY MR. O'HARA)

- Q. So Ympactus was created in 2012?
- 22 | A. 2012.
 - Q. And was TelexFREE also created in 2012?
- 24 A. Yes, that's the Ympactus.

- Q. Okay, so if you were on a computer and you were looking at this back office, it would say TelexFREE.com?
 - A. Yeah, the first thing I look on the top, you know, what's the address. The address I look here, I cannot say this is mine because the address is not TelexFREE.com.
 - Q. Okay, but does this --
 - A. But does look the same.
- Q. It looks the same, okay.
- 11 A. Yeah.

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- Q. Okay. And would this be a promoter's back office or a customer's back office?
 - A. Promoter's back office.
 - Q. And why would it be a promoter's back office?
 - A. Because I can see here they can see the network left and right to see the balance, they can do the balance; I can see the date there, the sign-in on the side, user name and a password; see here date the four, eight, that's exist.
 - MR. BERTHIAUME: Four, three, is that what --
- A. Four, three, right, it's very small. Yeah,

- I can call our company and get one.
- Q. Well, how would you log on right now to get on to the back office?
 - A. No, I log in like administrator. I have a log-in as administrator, I don't need to go to the back office for the customer. I can look there direct as administrator and I don't usually go there because I already have this access and, you know, on the admin site.
 - Q. What is the admin site, the back office site look like?
 - A. The admin, the admin everything; it's information, invoice, all the agents, all the -- everything is there. If I want to look on the back office I don't have to go log in like a promoter, I can go there and click and I can look the back office for each one of my agent, each one of my promoter.
 - Q. Did someone create the back office?
 - A. Bruno Cardosa; he's the one done everything.

 But I'm very impressed because I don't see

 TelexFREE.com on the top; it's supposed to be

 HPP what this about, print, this is not our

 company.

(BY MR. NEELON)

- Q. Is this an accurate representation, though?
 You said they look the same, correct?
- A. Yeah, they look the same, but you understand that it's a very -- if you go there in the back office you print that, it have to come my address on the top here, okay, and that would make -- we have a couple of agent have a fraud and people go there and try steal money or something from their back office.

 The first thing I look, you know, I look where's my address here; you see, the address is not here, that's not us.

(BY MR. LEONE)

- Q. What other information would you look at to confirm that it was the back office?
- A. The most information look for the address.
- Q. Any other information?
- A. The address is most important because that's what prove the promoters are in our back office; if the information they have does not match, this is somebody else make a fake Web site, same ours, and try do something. If I go there and I bring it right now in the back

100 1 office, I guarantee to you there's a 2 TelexFREE.com on the top. 3 Q. Stepping back, how would a promoter log on to 4 the back office? 5 Α. They have to go TelexFREE.com slash his user 6 name and above there they have a user name 7 and password; they can put the user name and 8 a password and log in. 9 And then it would bring them to the back Q. 10 office? 11 Bring them to the back office; even on this Α. 12 one, I don't said this is not our back 13 office, but this address here completely give 14 me a confuse. 15 Q. I'd like to focus your attention on the 16 icons. 17 Α. Okay, sure. 18 Q. In the third row, second column, there's an 19 icon, correct? 20 A. Yes. 21 Which icon is that? Q. 22 Α. Best Western. 23 And is there a logo within the icon? Q. 24 Α. Best West logo. MASS. SEC. DIV. 530

O. And what's Best Western?

A. Best West logo that was Ympactus. Ympact set up agreement with company called Incortel.

This company Incortel went to Ympactus say, okay, I have agreement with Best Western so we can build a beautiful -- for you guys because the World Cup, the --

MR. BERTHIAUME: Olympics.

A. Olympus, okay, and what happened there, in 11 years you guys, Ympactus, can make double the money and you -- and not make only double the money, but you keep the business. Incortel would usually do sell shares for a lot of customers, that's Incortel, that's what they do.

(BY MR. LEONE)

- Q. Can you spell that, please?
- A. Incortel, that's I-N-C-O-R-T-E-L, okay? And what they'd say, okay, you -- Ympactus's money, it's about 31 million and we use about \$16 million that time, you invest this money back and I guarantee to you in 11 years you'll make the double money, okay, and you have the build. And Ympact like the

MASS. SEC. DIV. 531

102l

investment and invest and Incortel supposed -- Ympactus say okay, I'm not going to sell anything, I keep all the rooms because I want a Best West for the Olympus, everything, and keep 11 years, okay, you don't have to set up; Incortel give two choice for us: I can sell everything for you guys and you guys make a 60 million Rio, okay, before 11 years, or you can go ahead, keep the rooms because already contract with Best West, you know, and do that for 11 years and you have the building, you guys can do whatever you want after 11 years. And I -and Ympact say okay, let's keep it up for 11 years and we make our decision later what we do with the build. But if you said to me we make double money, it's a good investment, Ympactus' investment. But this is nothing, already put in here, nothing about TelexFREE International inside West, that's Ympact will make their decision to do that.

- Q. This TelexFREE Tijuca icon, would that appear in a U.S.-based promoter's back office?
- A. They appear. What they tried to do, you

MASS. SEC. DIV. 532

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know, Ympactus put it right there. First of all, Ympact want put the name in TelexFREE and we say okay, no problem we use our name in there. The good thing is they're give more creditbilit for our promoters, okay, TelexFREE is market-based; TelexFREE built, you know, a hotel in Rio de Janeiro, this in the markets is very good for us and for our promoters, more credibilit, that's what they tried to do. And they try -- in the meantime they'd say, hey, we don't put money in our pocket, okay, we invest and we create a more credibilit for our company, not only in the hotel but the invest their own builder and all, they have their own office up there in Brazil, they always try put money in investment. I talk about Ympact, okay, to make sure this monies don't go any pocket to anybody; we always invest the money, you know, for -- it's more accurate for the company. It's better than stay in the bank, right, if money stay in the bank nobody makes money, only the banks make money. If you have money invest in a property or something,

MASS. SEC. DIV. 533

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- that's what the Ympact has done.
- Q. So this Best Western logo was in the U.S.
 based promoter's back office?
 - A. Because the back office, it's international;
 we don't have a back office for Brazil, for
 U.S., or anyone, it's one back office, okay,
 to show up for Ympactus in Brazil, it will
 show up to here, to Japan, or anywhere in the
 world.
 - Q. That icon, could you click on it?
- 11 A. Yes, I can.

- Q. And where would that take you?
 - A. That take to Best Western; actually, the
 Incortel, what the Incortel do, I think so,
 I'm not sure. I'm not click on that, but if
 they do, they will bring to the Incortel Web
 site and they explain what Incortel do. This
 icon here is only to show to all promoters in
 Brazil, Ympact want show the company's always
 want being accurate for TelexFREE; the
 company's not taking money, not putting in
 anybody's pocket. The company bringing
 investment, that's what the icon give more
 credibilit. If you have a company what do

105 1 you want to do; if you buy something, the 2 company buys something you want show to your 3 agents, right, that's what they tried to do 4 here. 5 (BY MR. O'HARA) 6 Q. Who at Ympactus made the decision to enter 7 this contract with Incortel? 8 Α. Carlos Costa. 9 So was it his sole decision? 0. 10 Α. Yeah, was his decision. 11 0. And where did -- or did Ympactus have to pay 12 money to enter into this agreement with 13 Incortel? 14 Α. No. 15 Q. Okay, so did they --What do you mean, Ympact would pay any money? 16 Α. 17 ο. Well, did Ympactus have to invest any money in order enter this deal with Incortel? 18 Oh, yeah, the Ympact invest 60 million Rio; 19 Α. 20 it's about \$8 million. 21 Q. Okay. Fifty percent for the hotel and they 22 Α. 23 invest -- actually it was 10 million in Rio, 24 about \$5 million that time, and they pay like MASS. SEC. DIV. 535 Lee & Associates * Certified Court Reporters * (781) 848-9693

1 million in Rio every month to the contract, to the two years contract; that was the build will be done. And TelexFREE liked that because the name the hotel will be Best West TelexFREE, that's will bring our brand name way up; that was good for TelexFREE.

(BY MR. LEONE)

- Q. When a U.S. promoter went to the back office how would they know that the Best Western logo didn't apply to them?
- A. They look -- when they click that they can see all the information. They can see that's Incortel information, what Incortel do. They can see nothing our company, but they can see what the Incortel, what they build, you know, in our company. They don't see any of that information besides seeing Incortel there.

 When they click there they direct those agents direct to the Incortel Web site.

(BY MR. O'HARA)

Q. Okay, going back to the money that Ympactus was paying under the agreement with Incortel, I think you said they were paying about \$1.5 million a month?

107 1 A. No, not dollar, they pay 1 million Rio; it's 2 about \$500,000 a month, that's Ympact. Yeah. Where was Ympactus getting the money 3 Q. 4 to make those monthly payments from? 5 Α. The profit they make there. 6 Okay, so they were paying out of the 0. 7 company's --8 From Ympact company. Α. 9 Okay, so the company Ympactus was paying out Q. 10 of their profits? For the profit of what they have. Actually, 11 Α. we have agreements we can show you guys, the 12 Ympact or something; I don't know if we bring 13 to you guys already, but we have the 14 15 agreement, everything, we can make sure translator there for you guys or you guys can 16 see how the deal was done, okay? 17 18 (BY MR. LEONE) Have you ever had any formal association with Ο. 19 20 Ympactus? 21 A. What do you mean, sorry? 22 ο. Are you an owner of Ympactus? 23 Α. I am? 24 Q. Are you? MASS. SEC. DIV. 537 Lee & Associates * Certified Court Reporters * (781) 848-9693

- A. Yeah, I was part of that Ympact; when we done in Brazil I was part of Ympact.
- Q. What was your ownership interest?
- A. It was about 30 percent; actually, I was

 30 -- sorry, 40 percent me, 40 percent Carlos

 Costa, and 20 percent Jim Merrill.
- Q. Percentage -- go ahead.
- A. Ympact in Brazil, yes.
- Q. Were those percentages always --
- 10 A. Always.

- Q. Is Ympactus still operating today?
 - A. No, because they were shut down by Brazil in June 2013. I hopefully by next month we be start operate again. We work hard to get that done because they don't give any chance for us like you guys do today. They went there, shut us down to try investigate us after that, that's what happen in Brazil and I think they don't they can't do anything anymore because we just said to them hey, two option here, let's give the money back to all our promoter because we have enough money to give everybody money back and the result I don't think they can do anything anymore;

109 1 they have to give the money back or 2 something. 3 Q. Ympactus uses TelexFREE brand name in 4 Brazil? 5 Α. Exactly. 6 Q. Or used to use it, correct? 7 Yeah, the brand name, that's what they use. Α. 8 Q. Was there an agreement between Ympactus and 9 TelexFREE Inc. to use the name? 10 A. Yes, we do. 11 Q. And who entered into that agreement? Carlos Costa times the company here, like 12 Α. 13 Ympactus times to TelexFREE International; we have two different agreement, like one 14 15 agreement with the both company. 16 Q. Could you describe those agreements? 17 I cannot, but I can give to you guys, that's Α. 18 better. 19 Q. Did Carlos pay any money to TelexFREE to use 20 the logo? 21 Α. Nope. 22 So Carlos was able to use the Telex -- Carlos Q. 23 Costa was able to use the TelexFREE logo 24 without doing anything? MASS. SEC. DIV. 539

A. Because we done that together, he's was the position with the marketplace, I'm the position of the techno, like --

MR. BERTHIAUME: Technology?

A. Yeah, exactly, and Jim, you know, it's more about vendors or something. Then we start from scratch, you know, TelexFREE was not built before, you know, like I talk about TelexFREE, you know, when we start from the scratch, I know we already have a product or something, but because Carlos Costa already was in Diskavontade and I want bring him and I know he's a hard work, okay, we never ask him a money to do anything. You come our partner, you know, we do this together from the scratch and I think it was fair enough.

(BY MR. LEONE)

- Q. Now that Ympactus is, as you say, shut down, what happened to the Best Western contract?
- A. Still there because what happened, they stop, okay, the Best West is still a contract but we don't know when we're going to finish, okay. We still -- couple things still negotiated because Incortel -- actually, I

MASS. SEC. DIV. 540

went to Brazil a week ago, Incortel have a very good idea come to the government and say okay, TelexFREE already pay 50 percent, not TelexFREE, Ympact's already paid 50 percent of the deal, okay, and then Incortel say okay, let's do this, I want pay another 50 percent and finish, okay, and I hope they will accept and they say okay, Ympactus still own 50 percent and we're going to finish the build and Incortel would own 50 percent, you know, and nobody lose money because it stopped, you know, we want this deal done by the Olympus.

MR. BERTHIAUME: Olympics.

A. Olympics, yeah, and we about 99 percent this will happen and it will be build.

(BY MR. O'HARA)

- Q. Just one other question on Ympactus, I think you said a few minutes ago that you think Ympactus will be operating again in Brazil in about a month?
- A. Yeah, because I think because I don't think they have a -- first of all, we give opportunity to them before -- I don't

MASS. SEC. DIV. 541

think -- the news all over now against Acre, that's what the one state only shot down --

MR. BERTHIAUME: Acre, A-C-R-E?

Α. Yeah, that's the only state, it's a -- you know, make decision and shot Ympactus down, okay. And three months ago we offer Acre to give money back to all our promoter, okay, we have about 600 million in Rios, about \$300 million, you know, there's already money there, it's about \$350 million, you know, is already there to -- we can pay off the promoter. We found out to give money the money back to our promoters, about 280 million Rio, see, we have about almost 700 million with them, if we want to give the money back for every one, you know, like bought all those package, let's say 13.75 or whatever, if someone bought those package and not have a chance to sell those package, okay, we want to pay the different or everything they don't sold because the company was shut down. And two or three months ago we went and said to them -- we always try fight to keep our company, nothing

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wrong, they cannot find anything wrong, you know, we bring the best people we know, no -and figure out we have about 90,000 page, you know, just prove everything's okay there, and we were so tired and we say -- and me and Carlos Costa just think about, you know what, let's do this; if we give all the money back to our promoter, now what we prove, we prove nothing wrong, right, we can give the money back, right, that's what they try accuse us like a Ponzi, okay, if we -- we cannot give the money back if we're a Ponzi 'cuz -- you understand? Then let's do this, let's be smart, let's say to them we want give the money back for whatever people not get the whole money not sold the package. And we make the agreement, we send to Acre, okay, and they're back to us, they said okay, I want you guys give the money back, but I want you guys give the full money back since they started. Said what do you mean full, if somebody already sold those package, okay, why I need to give money back to someone who's already sold those package, you know,

MASS. SEC. DIV. 543

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it's not make sense. Okay, we want to give money back to whatever who's not sold the package and this go to the news, everything, a lot of pressure with them, we want give the money back, okay. Actually, a big magazine in Sao Paulo last week, actually, I think I still have it, they come on a page there and say Ympact want to give the money back and they don't want to give the money back and because a lot of -- now the news against the Acre, I don't think they have a choice, give the money back to the people, that's what we want. And I hope if by the next month everything -- money is back to the promoter, we prove we're okay, we can open Brazil again 'cuz that will be big prove we okay.

(BY MR. O'HARA)

- Q. You referenced I think a figure of like \$700 million --
- A. About 700 million Rio.
- Q. Rio, okay.
- A. It's 350 million; it's only 280 million to give all the money back to Brazil.

MR. BERTHIAUME: 280 million Rio?

MASS. SEC. DIV. 544

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115 Rio; it's about 100-something-million-1 Α. 2 dollars. 3 (BY MR. O'HARA) 4 Now, does Ympactus have 700 million Rio in Q. 5 bank accounts in --6 A. No, froze with the government. 7 ο. But are they in accounts in Brazil? 8 Α. They're in the account, a government account. 9 They take from our bank and put in some 10 government account. 11 Q. Okay, so Ympactus has frozen 700 million Rios 12 in --700 million Rios. 13 Α. -- Brazil? 14 Q. Exactly. We have enough to send back and we 15 Α. have enough to -- you know, but I don't 16 think -- I hope -- that's my country, you 17 know, I hope -- that's not the way I don't 18 want to think about; I hope they will give 19 the money back, whatever, you know, and 20 21 unfroze and know that was big mistake. MR. BERTHIAUME: Big mistake that? 22 23 It was big mistake that froze us in June Α. 24 2013, don't give no chance; that's why I love

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America, you know, because you guys work together, you want find out from us, what's the company do, what's happening, not go there and kill the company first, then start find out what the company but after; that's a big different here and in Brazil, that's why I know I love living here 'cuz I can see if there's something wrong I know you guys go there and shut down, but you guys know if not anything wrong then we keep the business, right, that's different in Brazil, lot of politica. I thought because we have a great product -- a lot of things I think, you know, why we were shut down, because we save people money, you know, a lot of people join TelexFREE99 because I don't know if you guys know, but Brazil was the big expense money people inside to call to cell phone, you know, it's about 80 cents a minute to call inside -- mobile to mobile inside Brazil and we can sell that to 2 cents a minute from U.S. and the VoIP connection, you know, that what can be bigger one; in another way we found out Acre, that state owe about 480

MASS. SEC. DIV. 546

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million Rio, you know, and almost that state, but either way I don't want guess, I hope they give money back for our promoters. I don't say it -- I can't say anything, you know, to -- sooner or later there's something come, you know, and everyone will know about.

(BY MR. NEELON)

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- Q. Is Ympactus able to operate in other states or because it's been shut down in Acre --
- They shut down whole Brazil, you know, Α. they're not supposed to do that because only state Acre, that's the first mistake they done, they shut down whole Brazil, not -- and another thing, why they shut down for the customer. We have thousand and thousand of customer use the product, why they don't keep; our customer paid the 49.90, you know, and shut down the agent program only. No, they don't give no opportunity to us to keep the business, you know, we ask for can our customer continue pay our company, we need that, right, to survive. And I thought of something, probably they'll win if we don't have a company inside U.S and pay our lawyers

up there because that's what we did, you
know, we from our company in U.S. we paid
the lawyers up there till we survive because
in another way we got killed, we cannot
survive. How will we survive if everything's
froze, you know, we cannot pay lawyer, we
cannot do anything, okay, but thanks God we
not only Brazil, we around the world and we
can continue do business. That's what
happened, that's the truth.

MR. LEONE: All right, why don't we collect Exhibit 1. The time is 12:48, why don't we go off the record here.

(Whereupon, the parties go off the record.)

MR. LEONE: All right, the time is now 1:45 and we are now back on the record.

(BY MR. LEONE)

- Q. Mr. Wanzeler, what can you tell me about the corporate structure of TelexFREE?
- A. TelexFREE corporate structure, we talk about what the company is?
- Q. Sure, why don't we start there.
- A. Yeah, we have a TelexFREE LLC in Nevada and

MASS. SEC. DIV. 548

119 1 we have a TelexFREE Inc. and we have a TelexFREE International we never use 'cuz 2 everything comes to LLC and the Inc. and we 3 4 have Ympactus in Brazil, that's construction. 5 Do you have an ownership interest in any of Q. 6 those entities? 7 Every one. Α. Starting with the LLC, what is your ownership 8 0. 9 interest in the LLC? 10 Α. Same, 40. 11 And the incorporated entity? Q. 12 Same thing. Α. 13 0. And the international entity? 14 Same thing. Α. 15 And Ympactus? ο. 16 Yep, all keep the same. Α. 17 Q. Has your ownership interest always been 40 18 percent in those entities or has it changed 19 over time? 20 I think just Nevada I have a 50-50 with Jim Α. 21 because Carlos Costa is no not here and one 22 was Carlos Costa before was Nevada; I don't 23 remember. I think it's 50-50 here in the 24 U.S. and 40 in Brazil in the Ympactus. Sorry MASS. SEC. DIV. 549

121 we started in the U.S., you know, because we 1 start in the U.S. I think after July 2013, 2 3 that's how we started grow in the U.S. and I think since then he started work with us. 4 5 Did you have an accountant before Joe Craft? Q. 6 Α. No. 7 Who did the accounting for the entity before Q. Joe Craft? 8 9 Always Joe Craft. He's done 2012 and he's Α. 10 done 2013. 11 Any other financial professionals that you Q. 12 can think of? 13 Α. Nope. 14 Q. Does any TelexFREE entity produce a balance 15 sheet on an annual basis? 16 Α. All two do balance sheet, Inc. and LLC. 17 The Inc. and the LLC produce balance sheets? Q. 18 Yep. Α. 19 Currently who is responsible for compiling Ο. 20 the incorporated entity's balance sheets? 21 Α. Joe. 22 0. Currently who is responsible for compiling 23 the LLC's balance sheet? 24 Α. Joe, too.

MASS. SEC. DIV. 551

122 1 Q. Has anyone ever -- has anyone else ever been 2 responsible for compiling the balance sheets 3 of the Inc. or the LLC? 4 MR. BERTHIAUME: When you say 5 responsible, do you mean participate in or 6 primarily responsible, I mean there are 7 just --8 MR. LEONE: Sure, let me try to clarify. 9 (BY MR. LEONE) 10 0. The incorporated entity, has that produced a 11 balance sheet for 2012 and 2013? 12 Α. Yes. 13 Q. And has a balance sheet been compiled for the 14 LLC in 2012 and 2013? 15 Α. Yes. 16 Has Joe Craft compiled the balance sheet for Q. 17 the incorporated entity in 2012 and 2013? 18 Yes. Α. 19 0. And has Joe Craft compiled the balance sheet 20 for the LLC in 2012 and 2013? 21 Α. Yes. 22 0. Is anybody responsible for reviewing the work 23 of Joe Craft? 24 Yes, it's Andrea, it's one I employ in the Α. MASS. SEC. DIV. 552 Lee & Associates * Certified Court Reporters * (781) 848-9693

the tax or whatever. Actually, we have another company now because the size our company, Waterhouse Company; it was a big company.

MR. BERTHIAUME: Price Waterhouse?

A. Price Water because we get large and we need them, now we have Price Water review what Joe Craft do.

(BY MR. LEONE)

- Q. Have you ever reviewed balance sheets for the incorporated entity?
- A. A couple because that's not my department,
 you know, Jim actually is a little more aware
 than me on the QuickBooks or something. I'm
 more on technology, like make sure the phones
 work and Jim is work more with Andrea and Joe
 with the accounts or something like that.
 But, yeah, of course I keep track with them,
 see how our company is doing.
- Q. And do you review the -- have you ever reviewed the balance sheets for the LLC?
- A. I did; quickly, but I did.
- Q. Have you ever identified errors in either of the balance sheets?

125 1 Α. No. 2 Do any TelexFREE entities produce a profit 0. and loss statement on an annual basis? 3 4 Α. Yes. 5 Which entities? 0. 6 Both TelexFREE LLC and TelexFREE Inc. Α. 7 And who is a primarily responsible for Q. 8 compiling TelexFREE Inc.'s profit and loss 9 statement? 10 Α. Joe Craft. 11 And the LLC? 0. 12 Α. Joe Craft. 13 And has that always been the way it's worked? Q. 14 Always the way it work. Α. 15 0. Does Andrea also assist Joe in the --16 Α. Yes. 17 Q. And have you ever reviewed the profit and 18 loss statement for either the incorporated 19 entity or the LLC? 20 Α. Yes, I did. 21 MR. LEONE: I would like to introduce a 22 one-page exhibit titled TelexFREE LLC Profit 23 and Loss with a Bates stamp T-F dash M-S-D 24 0000011. MASS. SEC. DIV. 555

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126l 1 THE WITNESS: Okay. 2 (Whereupon, Exhibit No. 2, TelexFREE LLC 3 Profit and Loss 2012, was marked for 4 identification.) 5 MR. LEONE: Mr. Wanzeler, if you could 6 just take a moment to review that, please. 7 (Witness views document.) 8 THE WITNESS: Okay, again, that's not my 9 area, but I can try helping, question me if I 10 can respond. 11 (BY MR. LEONE) 12 Okay, so let's start with have you had a 13 chance to review the exhibit, Exhibit 2? 14 Yeah, I did. Α. 15 Q. Can you just generally describe the exhibit? 16 Α. What I think, what I understand here, income 17 paid through the bank 2 million 445 thous. 18 MR. BERTHIAUME: He's not asking you to 19 go through specific items. Do you recognize 20 it to be profit and loss statement for 21 TelexFREE LLC for 2012? 22 Α. I recognize that, yep. (BY MR. LEONE) 23 24 Q. And is there a date range that's listed here? MASS. SEC. DIV. 556

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128 1 No, like when we do the subpoenas, the Α. 2 documentation, and they send me to review, 3 you know, to answer the question for 4 subpoenas and I see this document. 5 0. Okay. 6 Α. But this is -- again this went more to Jim 7 and Joe because they understand better than 8 me. 9 Q. Who is primarily responsible for compiling 10 the data that's on this Exhibit 2? 11 Jim Merrill, Joe, and Andrea. A. 12 Q. Do you see a line item that reads income from 13 Ympactus? 14 Α. Yes. 15 0. And is there an amount or figure that's 16 listed to the right of that? 17 11,000,869, that's what I see here, yep. Α. 18 Q. The word Ympactus, do you know what that's 19 referring to? 20 Α. Just one thing I know, no money come from 21 Ympactus to U.S., never come. I know 22 Ympactus owe some money but I don't know how 23 much. Okay, again, I don't know what this 24 about, but I know Ympact owns some money but

MASS. SEC. DIV. 558

Case 1:14-cv-11858-NMG Document 19-20 Filed 04/17/14 Page 130 of 239 129 1 never --2 MR. BERTHIAUME: Ympact owes some money? 3 Α. Yeah, Ympact, I think Ympact owes from about 4 2012, 2013 it's about 200-and-some-thousand 5 dollars, \$200 million, something like that, 6 200-something; I don't remember because I 7 remember when Joe show it to me, that's what 8 Ympact supposed send to our company to pay 9 termination, all those customer use up there, 10 that was never sent because they close up 11 there. 12 (BY MR. LEONE) Q. And so the record is clear, the figure to the 13 14 right of Ympactus, could you state that 15 fully, please? 16 Α. 11,869,444.93. 17 MR. BERTHIAUME: Ninety-three cents. 18 Yeah, you want I do it again? Α. 19 (BY MR. LEONE) 20 No, that's fine. Do you know what that Q. 21 number represents? 22 Α That represent the amount termination with 23 the customer use in Brazil. 24 (BY MR. O'HARA)

MASS. SEC. DIV. 559

- Q. What do you mean when you use -- phrase "amount termination"?
- A. Yeah, because we use TelexFREE99 Brazil, they're supposed to pay TelexFREE International for what they use; they never send, they never pay what the customer use because every termination, everything, it's paid by U.S., it's not up there. What I when the contract between Ympact and TelexFREE, I think Ympact make a 10 percent commission with everything happen with I not remember for sure, but I think that's what it is. But they never send any money to here. I think this is correct.

(BY MR. LEONE)

- Q. Do you see a line item later on down on the sheet under expenses that reads agent commission paid through system; do you see that?
- A. Yeah, I see that.
- Q. What does that mean?
 - A. That I think is as the agent we pay a commission inside U.S. and international, not Brazil; this does not include Brazil.

MASS, SEC. DIV. 560

- Q. What does the word system mean?
- A. Oh, through the system, that mean the agent pay commission inside the syst, it's like instead they'll request the money, they pay inside the system to new customer like I explained this morning or new agent come aboard, new promoter come aboard, instead somebody pay with a credit card, they pay inside the system, we call like a bones, that's what we call on our system. Like the monies never come from credit card or any bank account, everything was paid inside TelexFREE system. The money went inside TelexFREE system and paid invoice inside TelexFREE system.
- Q. Is that considered to be an expense of the company?
- A. Oh, yes, because we have to declare that, that's money come to the company and money pay out and we have to send 1099, everything, that's what the -- that's what's supposed to be done.

(BY MR. O'HARA)

Q. So you send a 1099 to a rep even if they

MASS. SEC. DIV. 561

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don't take money out of their --

A. Oh, yeah, I have to send 1099 for every month they seat inside our company; does not matter if it come to our bank or it stay inside the system and we pay all the tax.

(BY MR. LEONE)

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- Q. When you say it's all within the system, who controls that system?
- A. It's automatic control by our program.
- Q. But TelexFREE's program?
- 11 A. TelexFREE program.
 - Q. And who calculates the commissions?
 - A. The system; it's automatic on the system, calculate the commission; everything is there, it's automatic. We cannot do, it's millions of people. The sister have to be a good sister to calculate it well.
 - Q. The system, right?
 - A. Yeah, the system.

(BY MR. O'HARA)

Q. For all of the money that hasn't been taken out, I guess that's in the back of office of a representative of TelexFREE, that's essentially the amount they've earned in

133l 1 dollars, right? 2 Α. Yes. 3 0. Okay, U.S. dollars? 4 Α. U.S. dollars. 5 For all those individuals that haven't taken Q. their money out of Telex, is that back office 6 7 money, is there a bank account of TelexFREE 8 somewhere? 9 It's like they have a bank account inside his Α. 10 back office; like I said before, they can 11 request the money and we pay through the bank 12 or if they be able to pay invoice inside our 13 system for another promoter come on board or 14 for a customer or anything they want, they can pay invoice inside our system, but that's 15 16 the money they won by commission, residual, 17 and that's why I have to say I have to 18 declare that money, not only the money go to 19 the bank, but the money they earn for our 20 system. 21 Q. Okay. But when an agent is paid by TelexFREE 22 but it's, you know, credited to their back 23 office account --24 Yeah, let's say if the agent sold 100 Α.

MASS. SEC. DIV. 563

TelexFREE99, he make \$4,990, okay, and that \$4,990 appear on his back office, okay, he have that money; the agent can request that money or the agent can go ahead and say, " I want to come aboard like association. I want to pay \$149." They say, "Okay, I have money here in my back office, give them the cash and I pay here in my back office."

Q. Yeah.

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Α. Okay, and they pay the money in the back office. Or like a customer come on board and say, "Okay, I want to use TelexFREE99 but I don't have a credit card." And he's go ahead and say, "Okay, I have money here, I have \$4,990 and, okay, I can pay your invoice here inside the back office." Like - I said, just try explain to you, all this money for our company does not matter, it looks like a bank account; I want -- the company wants to declare everything because either inside our system or outside our system come to the bank; that's why you see here paid inside the system; some companies don't do that, some companies think about, okay, this is inside

the sys why we got to show up to the tax, but we want show to the tax. We want to pay all the tax we -- the money coming or come out, doesn't matter if it come from bank or come or paid by inside our system.

- Q. Yeah, I think I understand that clearly now. So when TelexFREE credits an agent's back office does it set actual money aside somewhere else in case the agent wants to --
- A. Yeah, that's their money.
- Q. That's their money?
 - A. Yeah, they see the residual income inside the sys, they can do whatever they want; pay invoice, request money, or whatever they want.
 - Q. Yeah, but I'm wondering, I just want to know, I mean how did that -- I mean does TelexFREE then set money, actual dollars aside in some other bank account?
 - A. It's like a bank account, you know, the bank statement, every time you sell something we place a commission or residual on the bank statement; every time you pay something you see on the bank statement minus you paid the

MASS, SEC. DIV. 565

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invoice or what you paid. It's like same as a bank statement, like you use your credit card, like this is a virtual payment but it looks like when you use your credit card you look on the bank statement you can see how much you have there, how much you pay, and all that's the same thing.

Q. Okay.

(BY MR. LEONE)

- Q. Further down on Exhibit 2 there's the word refund, do you see that?
- A. Mm-hm.
 - Q. What does that word reference?
 - A. Refund, okay, that's when the agent not happy, you know, with our service we give -- anytime they want they can ask for the money back. And some agent, like \$23,000, you know, they say, okay, I want my money back and the company just give the money back.

 The company only want keep a happy agent, promoter. Anytime -- in my company procedure anytime they want the money back we give to them.
 - Q. Under refund there are four subcategories; is

MASS. SEC. DIV. 566

137 1 that right? 2 Α. Mm-hm. 3 Q. One of them reads charged twice; what does 4 that mean? 5 Α. That's one we have an error in our system, 6 sometime they click it twice on the same 7 invoice and they charge twice for the same invoice and then we found that; actual most 8 time we found that, you know, just refund 9 back to the customer. 10 And below charged twice there's the word 11 Q. fraud, right? 12 13 Yep. Α. What does that reference? 14 Q. That's somebody else use a different credit 15 Α. card, somebody else's credit card and try pay 16 17 inside our system; we found out and we refund the money and we just cancel that call. 18 That's credit card, right? 19 Q. 20 Α. Credit card, yep. Going back to the top of those four words, it 21 0. says chargebacks; do you see that? 22 23 Α. Yes. What does that word mean? 24 ο. MASS. SEC. DIV. 567

- Most it's the same thing; sometime we don't Α. have a chance to find out, you know, somebody else see -- use different credit card, somebody else don't know about and they make a chargeback to our company. A lot of time we found out we give the money back and sometime we cannot. We have a couple problems before but we try -- we fix our system, ask for documentation, and prevent that happening. Now, we work with iPayout and just say our best customer in the three months and oh, we only have about two or three chargeback, you know. Talk about right now, we pretty good shape right now, but we work so hard before to try and get to the point we are today.
- Q. You mentioned a couple of problems back in the past, what --
- A. Yes, because people -- our sys does not ask for documentation for credit card. Now, when we moved to iPayout, they very restrict on documentation. When somebody pay with a credit card they ask photo ID or something.

 We don't have that in our system before, you

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140 Exhibit 3? 1 2 A. Yeah, I do. 3 Do you recognize Exhibit 3? 0. 4 A. I do. 5 Have you seen Exhibit 3 before? 0. 6 Α. Yeah, I do. 7 ο. Could you generally describe Exhibit 3? 8 Α. It's almost the same thing on the last one we 9 look, the same 2012, but this January to 10 December 2013 and what quest you have here 11 for this one I can answer for you? 12 Q. Okay, as with the Exhibit No. 2, is there a 13 date printed at the bottom of page 2? 14 MR. BERTHIAUME: Next page. 15 Α. Yeah, February 25th of 2014. 16 (BY MR. LEONE) 17 Q. And is there the same text, cash --18 Α. Cash base. Actually, now I start understand 19 more on cash base. 20 Q. It's cash basis, right? 21 Α. Cash basis, yep. 22 Q. Who's primarily responsible for compiling the 23 information contained on Exhibit 3? 24 Α. Joe Craft. MASS. SEC. DIV. 570

141 1 Did you review this data before it was Q. 2 finalized? 3 Α. Yes, I did. 4 Q. Do you see a line item which reads income 5 from Ympactus? 6 Yes, I do. Α. 7 Is this the same Ympactus that's listed on 0. 8 the January to December 2012 profit and loss? 9 Α. That's correct; that's the money we suppose 10 receive by Ympact we never receive. 11 (BY MR. NEELON) 12 Ο. So you never received that income? 13 No. Actually, if you go a little down below, Α. bad debts, that's 1,086 or something, that's 14 15 why they never pay us. 16 (BY MR. LEONE) 17 0. Bad debts? 18 Α. Yep. MR. BERTHIAUME: 186 million. 19 20 Yep, 186 because I think they put 11 million Α. 21 from the first one and 174 for the second 22 one; that's what I think I understand here. 23 (BY MR. LEONE) 24 What's your understanding of the word bad 0. MASS. SEC. DIV. 571

142 1 debts? 2 I think it's something we never receive, Α. 3 that's what that mean in English. And how do you know that Ympactus is 4 0. 5 responsible for those bad debts? 6 Α. Because that's the amount that Ympact suppose 7 send to us by the agreement we have with 8 them. 9 (BY MR. NEELON) 10 ο. And you testified that that represented 11 termination costs? 12 Α. Termination costs or the amount -- we talk 13 about the amounts, some setup fees, they only 14 make 10 percent; the \$50 set-up fee, they 15 make only 10 percent, the rest have to come 16 to TelexFREE99. By the way, I think this --17 we need to review the contract and you guys 18 will understand a little more, but that's I 19 thought about a 180/190 million dollars. 20 0. So I think you also testified that Ympactus 21 was shut down in June of 2013? 22 Α. Yes. 23 Q. So for the first six months of 2013 Ympactus 24 owned 174,183,644.66 to TelexFREE? MASS. SEC. DIV. 572 Lee & Associates * Certified Court Reporters * (781) 848-9693

143 1 Α. Yes. 2 Q. That represents six months' worth? 3 That's correct. We never worried about Α. 4 because we thought this is never going to 5 happen in Brazil, you know why ask for big 6 money, you know, to U.S., you know, to the 7 same owner, we say, jeez, leave the money 8 there if we don't need. We never bring \$1 9 from Brazil to here. 1.0 (BY MR. LEONE) 11 Staying with Exhibit 3, which is the 2013 0. 12 profit and loss for TelexFREE LLC, do you see 13 line item which reads payroll expenses? 14 Α. Do you see that? Second page? 15 Why don't we direct you to the first page 0. 16 down towards the bottom. 17 A. Okay. Do you see the word payroll expenses or the 18 Q. 19 words payroll expenses? Yep, payroll reimburse expense, that's what I 20 Α. see some number. 21 And are there categories that go into payroll 22 Q. 23 expenses? 24 That have to be our employees. Α. MASS. SEC. DIV. 573

144 And is there a total payroll expenses listed 1 2 on the next page? Yep, I think that's employee. The amount I 3 Α. 4 see here, 65 thou, I'm sure that's employees. 5 And these are employees of TelexFREE LLC? Q. 6 Yeah, employees TelexFREE LLC. Α. 7 ο. How many employees did TelexFREE LLC have 8 2013? 9 Over 10, around 10 or whatever. I don't --Α. 10 it's less than 10. We use a lot late as 2013 11 because we increased the company but begin 12 probably was about four or five and by the 13 end of the year, over 10; because, again, 14 most of our customer service was in Brazil. 15 It's less money to pay. We have over a 16 hundred employees in Brazil that time. 17 we have to increase here when Brazil was shut 18 down. 19 (BY MR. O'HARA) 20 Q. Are the employees in Brazil paid by Ympactus? 21 Α. By Ympactus. 22 (BY MR. NEELON) 23 So are they employed by Ympactus? 24 Α. Employed by Ympactus.

MASS. SEC. DIV. 574

(BY MR. LEONE) 1 Are they currently being paid by Ympactus? 2 ο. 3 Α. Not now I think 'cuz they're shut down, right, they don't have employees anymore now; 4 5 they wait for the company open again. 6 Q. The section payroll expenses, does that also 7 appear on Exhibit 2, January through December 2012 for the LLC, the other exhibit? 8 9 Α. This one here? 10 Q. For Exhibit 2, which the top reads January 11 through December 2012. 12 Α. Okay, back again. 13 Q. Is there a line item for payroll expenses on 14 Exhibit 2? 15 Α. I don't see it here. 16 Did TelexFREE LLC have employees in 2012? Q. 17 Α. Like I say, we have all the employees by 18 Ympact in Brazil, we use them up there in 19 Brazil and we don't need to have anybody 20 here. 21 MR. BERTHIAUME: There's also Inc. 22 Α. And by that time I use only Andrea here, but 23 she's was a Diskavontade employee, you know, 24 same company, it's my company, and I pay MASS. SEC. DIV. 575

147 want to guess, like we talk at begin. 1 2 Q. But you reviewed this exhibit? I review quick review and like the one I $\operatorname{\mathsf{--}}$ I 3 Α. just want to know the profit of the company, 4 5 you know, what's the -- I just go on the last 6 line, okay, the company is make money, okay, 7 good; that's what always I done, not on 8 details. Actually, on the first time I'm 9 reviewing the details with you guys. And did the company make more money in 2013 10 Q. 11 than in 2012? 12 Α. Of course, yes. 13 Q. What was the total income in 2012? 14 MR. BERTHIAUME: For LLC as opposed 15 to --(BY MR. LEONE) 16 17 Q. For LLC. 18 This is LLC, I think you see here it's about Α. 19 2 million four four five, 1 million 775, 20 that's those two. I'm not going to count 21 Ympactus because they never pay us. 22 MR. BERTHIAUME: Are you asking him the 23 net income? 24 (BY MR. LEONE) MASS. SEC. DIV. 577

149 (Witness views document.) 1 2 (BY MR. LEONE) 3 Mr. Wanzeler, have you had an opportunity to 0. review? 4 5 I'm ready, yep. A. 6 Do you recognize this document? Q. 7 Α. I do. 8 Have you seen this document before? 0. 9 Α. Yes, I did. Actually, there was a big 10 question here we gotta declare the tax inside 11 the system, you know, that's I recognize very 12 well and I'd say yes. 13 Q. So you've reviewed this document before? 14 Α. This one, yes, I did very well. 15 Q. Who is responsible for compiling this data? 16 Joe Craft. Α. And did you review this data after Joe Craft 17 Q. 18 compiled it? 19 Α. I did before and after. 20 Q. The terms that are listed on the 2012 21 TelexFREE Inc. profit and loss sheet, where 22 they also exist on the TelexFREE LLC profit 23 and loss 2012 sheet are they used in the same 24 way; for example, through the system, does MASS. SEC. DIV. 579

150l 1 the system mean the same thing here? 2 Α. Same thing. 3 MR. BERTHIAUME: Do you know? 4 Α. Yep, same thing. 5 (BY MR. LEONE) 6 Q. What was the total income for TelexFREE 7 Incorporated in 2012? 8 Α. 2,834,835.07. 9 Q. And how about the net income, what was that? 10 Α. Where is the net income? 477,652 and 23 11 cents. 12 ο. And is there also a gross profit listed on 13 this profit and loss sheet? I'm not sure. 14 Α. 15 MR. LEONE: Thank you, Counsel. 16 Okay, 2,812,144 and 65 cents. Α. MR. LEONE: I would like to introduce 17 18 Exhibit 5, Mr. Wanzeler. Take a moment to 19 review this. It has the heading TelexFREE 20 Inc. Profit and Loss January through December 21 2013, and if you could look up after you've 22 looked at that Exhibit 5. 23 (Whereupon, Exhibit No. 5, TelexFREE 24 Inc. Profit and Loss 2013, was marked for MASS. SEC. DIV. 580

151l identification.) 1 THE WITNESS: Okav. 2 3 (Witness views document.) THE WITNESS: Yep, I remember this very 4 well 'cuz we paid big money on the tax this 5 6 year. 7 (BY MR. LEONE) 8 And so, Mr. Wanzeler, have you had an 0. 9 opportunity to review the document? 10 Α. Yep. Have you seen this document before? 11 Q. 12 Α. I see that before. 13 Q. Have you reviewed the information on this document before? 14 I done. 15 Α. 16 Who was responsible for compiling the 0. 17 information contained on Exhibit 5? 18 Α. Joe Craft. 19 And did you review that information after Joe Q. 20 Craft compiled the information? 21 Α. I did. 22 Could you just generally describe this? Q. 23 Α. This was the total income was at 325 million 24 dollars 126 548 and 07 cents and 56,195,709 MASS. SEC. DIV. 581

1 and 54 was paid through the bank; 268,000,930 2 dollars and seven -- five seven 53 was paid 3 inside our system. 4 Q. You also mentioned taxes; is that right? 5 Α. Yeah, we pay about -- pretty good money this 6 year, I think about \$20 million in taxes this 7 year. 8 Q. Both Exhibit 4 and Exhibit 5, those were both 9 done -- or they both contain the term cash 10 basis; is that correct, down the bottom? 11 Yes, I can see the name here cash base, yep. Α. 12 0. I'm not sure if you mentioned this, but what 13 was the total income for the incorporated 14 entity in 2013? 15 MR. BERTHIAUME: I think he read that 16 one. He read that. 17 (BY MR. LEONE) 18 Q. Could you please --19 I read 325,126,548 and 07 cents. Α. 20 And does Exhibit 5 also list a gross profit? Q. 21 324,728,811 and 56 cents. Α. 22 Q. Okay. 23 MR. LEONE: At this point I'd like to 24 collect exhibit -- Tim, go ahead.

MR. O'HARA: A couple of questions for 1 you, Mr. Wanzeler. 2 3 THE WITNESS: Sure. 4 (BY MR. O'HARA) 5 On the profit and loss for all of them, 0. 6 actually, we'll just look at the one in front 7 us for 2013, Telex Inc., the category of 8 income, can you go through the different 9 sources of income that would be included in 10 this item? 11 Everything. Α. 12 ο. Okay. 13 Α. Promoters, setup fee, promoter wholesale 14 package, and retail customer paid. 15 Q. Okay, and there are two income -- or two 16 categories you associated with promoters what 17 were they? 18 Α. Promoters like when they pay the setup fee of 19 \$50. 20 Ο. Okay, and then when they buy the --21 Α. When they buy wholesale package when they buy 22 the 10 package or the 50 package. 23 Q. Okay. 24 Α. And the retail customer, that customer pay MASS. SEC. DIV. 583 Lee & Associates * Certified Court Reporters * (781) 848-9693

154 1 49.90 a month. 2 0. Yeah, okay so those are kind of the three --3 Α. That's all three. 4 0. Okay, so that explains these numbers here in 5 that section. 6 Α. Exactly. 7 0. And if we look on the 2013 Telex Inc. profit 8 and loss there is a line item that says 9 income paid through system and then there's a 10 figure 216,930,757 and 53 cents; if we can 11 then look down with that figure in mind to 12 agent commission paid through system, I 13 believe it's the same figure? 14 Α. Yes. 15 0. Can you explain why those numbers are --16 Α. Yeah, because the number -- if they're paying 17 inside the sys because they make the money 18 inside the system; the same money go out, the 19 same money go in. If the agent pay, let's 20 say a hundred dollars, if he's pay with the 21 money he's make, it's same money we receive a 22 hundred dollars, same money he's pay; that 23 money is never going to be different. 24 Q. Okay, and then if the --

155l Α. 1 Make sense? 2 Sure, and then just so I'm crystal clear 0. 3 here, if an agent is paid initially through the system and then they take money out of --4 5 If he's paid --Α. 6 Q. They turn it into cash, then it doesn't 7 change anything? It doesn't change anything, 'cuz if he take a 8 Α. 9 hundred dollars from the system and pay a 10 hundred dollars, it's the same hundred dollar 11 that match. 12 Q. Okay. 13 Α. Income and outcome. 14 Sure, okay, thank you. Q. 15 Α. I like your question, please every question 16 you guys have I just want answer. 17 (BY MR. LEONE) 18 Q. On Exhibit 5 there's an entry for what 19 appears to be an event; do you see that? 20 Α. When? 21 In the middle of the page is the word event; O. 22 do you see that? 23 Yep, okay, that can be one of seminar Α. 24 probably we done; I think Orlando, and we

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156l 1 just -- promoter pays just a small fee just 2 for help the company because we done a lot of 3 like event. 4 Q. And you had an event in Orlando? 5 Α. Yeah, we have in Orlando, we have in Boston. 6 How many people attended the Orlando event? Q. 7 Α. I think it was about 2,500 people there. 8 Q. How much did each of them pay to attend? 9 Α. I don't remember but there's not much, just 10 for cover event; you can see here it's only 11 \$4,503. 12 Did each promoter pay a fee to go to Orlando? Q. 13 Α. To the event, to get inside the event and get 14 trained, yes. But, again, I just tell the 15 true, we don't make money on those events, 16 it's only for cover, you know, do the best 17 for them. 18 Q. Two lines above event it says bonus; do you 19 see that? 20 Α. Yeah, I see that. 21 What does that mean? Q. 22 MR. BERTHIAUME: If you know. 23 Α. I don't know. It's not much money, but I 24 don't know. You need to ask Joe Craft.

157 (BY MR. O'HARA) 1 One or maybe more than one question for you, 2 0. 3 but looking on the item that says payroll 4 expense. 5 Α. Okay. 6 See that, I think we saw payroll expenses 0. 7 also on the profit and losses for TelexFREE 8 LLC, too? 9 Mm-hm. Α. Can you just explain the difference in 10 Q. payroll for Telex LLC and Telex Inc., who's 11 12 on what payroll? 13 I will guess here, but I think payroll Α. 14 expense, that's what you pay to employee, but 15 you need to dock the tax, payroll tax you 16 send to the government and you need to pay 17 the payroll service, I think that's what they 18 try put a line in there. Okay, this I paid 19 payroll salary a hundred thous, reimburse for 20 the 58, I just guess, yeah, but I think Joe 21 Craft will do much better job than I do here. 22 Q. Yeah, okay, I think my question, though, is 23 considering you're running the company, are 24 there certain employees that are employed or

MASS. SEC. DIV. 587

- paid by Telex Inc. and then certain employees that are paid by Telex LLC?
 - A. I tell something, we want pay all one company but we have couple problem with the banks shut us down sometime we have a bank account 'cuz TelexFREE LLC is supposed to do all the U.S., not Massachusett. TelexFREE LLC was built to save tax money if the people's not inside the Massachusett, okay, but we -- bank is -- like after we have those problems in Brazil, okay, bank start shot us down and then we have to move and make a payroll to TelexFREE LLC, move to payroll TelexFREE Inc, you know, that's what happened.
 - Q. Okay, so if I'm understanding you correctly, sometime in the course of 2013 it was Telex Inc.'s funds that were being used to pay employees --
 - A. Exactly.
 - O. -- sometimes it was the other?
 - A. Because the banks and that's the biggest problem we have today, when they hear -- like I tell the true, guys, when they hear we have a subpoenas here, I just lost Wells Fargo;

MASS. SEC. DIV. 588

1		Now Wells Fargo don't want to do business
2		with us because have subpoenas today. I know
3		that's not you guys' problem, but that's what
4		happened to our company today.
5	Q.	And then on this 2013 profit and loss for
6		Telex Inc., the item that says management and
7		marketing, do you see that, it's kind of
8		midway through the expenses section on page
9		1?
10	Α.	Yeah, I don't know what's about.
11	Q.	So you don't know what kind of items are
12		included in that category?
13	A.	I don't know. I need to ask Joe. We done a
14		lot of market, like special I think we
15		Botafogo; you guys heard about Botafogo,
16		TelexFREE and like a big football
17		MR. BERTHIAUME: When you say what
18		was the word you used, the football word,
19		Botafogo or whatever that was; what was that?
20		THE WITNESS: Yes, it's a big team in
21		Brazil.
22		MR. BERTHIAUME: But what's it called?
23		THE WITNESS: Botafogo.
24		MR. BERTHIAUME: How do you spell that?

MASS. SEC. DIV. 589

THE WITNESS: B-O-T-A-F-O-G-O.

- A. Okay, and Botafogo do -- they go in a couple of countries to play football and for us is very good name because Brazilians and people know about Botafogo and some money, I know -- I think this money, that's what it is, we pay for Botafogo for the whole year up to -- by the end 2014. For sure that's the money we pay.
- 10 (BY MR. O'HARA)

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- 11 Q. So TelexFREE paid just over \$4 million --
- 12 A. Four million --
- Q. -- to Botafogo?
- A. -- dollars just for Botafogo put our names
 there, like on a T-shirt, whatever, play for
 the full year.
- 17 Q. Is it a sponsorship?
 - A. Sponsorship, yeah. The amount, that's all because we don't do any other advertisement or anything besides that.
 - Q. That's the only advertising that --
 - A. That's the only one we done. Actually, we
 want to do it here, too, get a big fan team
 here and put our names right there 'cuz this

is good for our name.

(BY MR. LEONE)

- Q. So is it your testimony that that is the only advertising you do?
- A. For the -- not the advertisement, that's correct here, like what you just said -- MR. BERTHIAUME: Marketing.
- A. Marketing, like --

(BY MR. O'HARA)

- Q. Sponsor?
- A. A sponsor; not advertise, but sponsor a football team and just use our name and everybody can see our name; that's a big thing for us. If you go on TV advertise, spend a lot of money, you'll probably spend that money, you know; especially Brazilian people, they're very fantasy with the football, you know, they're crazed about them. Most people, like Ecuador, because we have -- we are all around the world, it's not only U.S., not only Brazil, you know, this is big for us and we got a lot of customers, a lot of agents, a lot of promoters.

(BY MR. LEONE)

MASS, SEC. DIV. 591

- Q. Why is the incorporated entity sponsoring a football team in Brazil?
- A. It's not only Brazil because that team
 have -- they go outside the country to play.

 Actually, today -- I forget the name, but
 they have to go outside the country and
 play -- I forget exactly name, but I can find
 out for you guys. They're not playing in
 Brazil now; they play in Ecuador and they
 play in a lot of countries.
- Q. Do they play in the United States?
- A. I think they plan to come here, too, but I don't know yet. Botafogo is not only play football in Brazil, they play all around.
- Q. There's also a category specifically on this 2013 TelexFREE Inc. profit and loss with the word advertising; is that right?
- A. Where?
- Q. Right under expenses; do you see that?
- A. Okay, eight thous 970, I don't know about that. I just need to ask Joe. It's not a lot of money, either, you see 8,970, that can be -- know what, that can be some magazine probably put a -- something there because we

MASS. SEC. DIV. 592

got a hamming about a couple of place we get a hamming about people tell about things about bad our company and we try explain that's not it is the way to talk about; you know, some magazine we have to spend to just give our word that that's not what they see. Not the advertise for our business, but it's something we need to give, you know, because think about this, if we — somebody hammers and we don't say anything it look like we, you know, okay —

- Q. Can we just stop for one -- that word you're using, what's the word you're using?
- A. Ham, like somebody punch you all the time.

MR. BERTHIAUME: Hammer?

A. Hammer, hammer, okay, somebody try punch you all the time, say, hey you guys, bad, bad, bad, you need to hire someone, or magazine or something to say hey, they don't understand our business, that's what we pay for. They don't do — believe me, newspaper, everybody, they don't do anything for free; they do it when they want tell bad about you. If you want put something there, you have to pay for

MASS. SEC. DIV. 593

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1	them to do it. They never tell good news,
2	you know, with your company.
3	MR. LEONE: I would like to collect just
4	Exhibit 5, please
5	THE WITNESS: That's the one?
6	MR. LEONE: The two-page exhibit, yes,
7	keep Exhibit 4 out in front of you. So I'd
8	like to introduce Exhibit 6 which begins with
9	an e-mail correspondence from Mr. Merritt to
10	myself and another attorney.
11	(Whereupon, Exhibit No. 6, E-mail, was
12	marked for identification.)
13	MR. LEONE: Mr. Wanzeler, if you could
14	take a moment to review that, please.
15	THE WITNESS: Sure.
16	MR. LEONE: It's a two-page exhibit.
17	(Witness views document.)
18	THE WITNESS: Okay, I already review.
19	(BY MR. LEONE)
20	Q. Have you had a chance to review this exhibit,
21	Mr. Wanzeler?
22	A. Yes, I do.
23	Q. Do you recognize this document?
24	A. Not much, but I remember that.

165 1 What is this document, Exhibit 6? Q. 2 Α. I think this one is a document we sent April 3 23. 4 ο. Who's we? 5 Α. 2013, right? 6 Right, but you used the word we, who is that? Q. No, the Joe Graft. Joe Graft sent it to Jim 7 Α. 8 Merrill and Jim Merrill sent it to you guys, 9 our lawyer, but this document, I know what 10 you're going to ask here, why is it different from this one to this one or whatever, 11 12 because this is not done yet. When you guys 13 ask the tax was not done. This is April 23, that's not the date we done our tax; our tax 14 15 is done in May and we correct everything in 16 May. 17 Q. All right, let's back up for a second. 18 Exhibit 6 is contained within an e-mail; is 19 that correct? 20 What do you mean? Α. 21 Q. The heading on this page, is that an e-mail 22 heading at the top? 23 Gerry Nehra, that's our lawyer. Α. 24 Q. Okay, so who sent this document? MASS. SEC. DIV. 595

166 1 A. I think Andrea sent this document on the 2 QuickBooks to Gerry Nehra and Gerry Nehra 3 sent to you guys. 4 0. And so is there a to field here? Does it say 5 who this was sent to? 6 Α. What do you mean, I don't understand the 7 question, I'm sorry. 8 Q. Okay, I'll try to rephrase. 9 Α. Yes. 10 Q. On the upper portion of the document there's 11 a couple of different words in bold: from, 12 sent, to, subject; do you see that? 13 Α. Oh, yeah, that's Gerry Nehra, that's from our 14 lawyer. 15 Q. Yes. 16 Α. Sent to Greenside, Michael. 17 Q. Yes. 18 Α. That's not you guys -- oh, you are on here, 19 that's you, right? 20 Q. Correct. 21 Α. Subject inquire No. 3998. 22 Q. And that's inquiry, correct? 23 Α. Yep, inquiry, okay. 24 0. And is there an attachment? MASS. SEC. DIV. 596

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  1
               Attachment in response to inquiry No. 5.
          Α.
  2
          Q.
               And below there appears to be a profit and
  3
               loss; is that correct?
  4
          Α.
               That's correct.
  5
          Q.
               For which entity?
  6
               That's TelexFREE Inc.
          Α.
  7
          Q.
               And is there a date range listed?
  8
               January to December 2012.
          Α.
 9
          Q.
               Is that the same header that's on top of
 10
               Exhibit 4?
               Exactly, it is.
 11
          Α.
               If we could flip to the second page, are the
 12
          Q.
13
               same words cash basis listed there?
 14
          Α.
               Yes.
15
               And is there a date?
          Q.
               April 23, 2013.
 16
          Α.
 17
          Q. Going back to the first page --
 18
          Α.
               Okay.
 19
          Q.
               -- is there a total income listed?
 20
          Α.
               Okay.
 21
          Q.
               Is there one?
 22
          Α.
               1,864,939.07.
 23
          Q.
               The number that's listed for total income on
 24
               Exhibit 6, is that the same number that's
MASS. SEC. DIV. 597
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- listed for total income on Exhibit 4?
- A. It's not and I can say why.

- Q. Why don't you tell me why there's a difference between the total income?
- A. Because this here, by the date we sent to you guys, this is not done. They're not put here what the income inside our system; inside our syst see there 974 thous 454 dollars and 74 cents, that's not appear here because we not the date we send to you they don't have that information yet. What I try explain here, the date they send April 23rd, to you guys, this is not done to the income tax. We done the income tax in May, then we correct; this one is the right one.
- Q. Why would the income tax affect total income?
- A. No, no, because we're not put the information for the 974 on the last year, but we add that after we sent this to you guys. You guys ask the information in 2013, April 23rd, we done the tax in later June that time. What I try to say here, they work in the QuickBook, they still work in the QuickBook when they send this information to you guys; this is not

complete the time they send to you. That's all the respond I can say to you and that's what information. The one they send on April 23rd, this is not done yet. They send what they have on QuickBook; what happened there, Andrea just went to the QuickBook, okay, let's print this and send to you guys. The only different you can see here was the 974,454 that's what they pay inside our system and we found out we need declare that money; we did.

- Q. The date that this response was submitted to the Division is April 23, 2013, correct?
- A. Submit to you.
- 15 Q. Yes.

- A. Exactly.
- Q. And that is after December 2012, correct?
 - A. Exactly, that's correct. We done the tax in June 2013. We done our tax after you guys ask for this information; that was not done. That's why I ask you guys -- we ask you guys to this document because we want to explain because we knew this can be wrong. Actually we have e-mail from Gerry Nehra ask for this

document.

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- Q. Aside from total income are there other figures that aren't the same between Exhibit 6 and Exhibit 4?
- Α. That can be because they review all this to do the income tax but I don't think they'll be a lot of different; can be some small amount different, something, no. Actually, know what, big different, the agent commission, that will be different, too, because in this one here they only have a payment for the agent commission paid through the bank and we add the payment for the commission paid through the system. You can see this income for the paid commission increase 520 thous to 974; everything else is almost the same, 17, you understand, or some amount increase here they found out about, you know, we pay more. You can see the 24, but problems in this category, it go to some other place because what I try to say here, Mr. Leone, the time they sent this, this was not done. This is not what the tax -- the preparation for the income tax. They done

171 1 the tax somewhere around June. 2 Q. Did the same person produce or compile both 3 of these documents? 4 Α. Same, Joe Graft. 5 Joe Craft? Q. 6 Joe Craft, but the time they send to you Joe Α. 7 Craft does not review and not finish the tax yet. Who's done that, Andrea sent that to 8 9 Gerry Nehra 'cuz we just ask for 10 documentation, you know, you guys ask in April or something and she's says okay, I 11 have a QuickBook, that's not ready to do 12 13 that. She's just go there and print. 14 MR. BERTHIAUME: I think the one question he had asked, though, was whether 15 16 Joe Craft had prepared the one that Gerry Nehra sent from Andrea. 17 MR. LEONE: Thank you. 18 19 MR. BERTHIAUME: Do you know if Joe 20 Craft prepared this one? THE WITNESS: I'm not sure. 21 22 (BY MR. LEONE) 23 Was Joe Craft the accountant for TelexFREE Q. 24 Incorporated at the time of April 23, 2013? MASS. SEC. DIV. 601 Lee & Associates * Certified Court Reporters * (781) 848-9693

A. I think so, but I'm not sure. I can get the date what he start with us, but I know he's prepare the tax -- he's done the tax for 2012 and 2013, that's for sure, but if he's done -- if he's come on my company after April 23rd, I don't know, but I know he's prepare the tax for us.

(BY MR. NEELON)

- Q. I'm still just confused as to how the taxes would affect what TelexFREE Incorporated paid out as agent commissions?
- A. Because if we increase -- we never put the money -- see, they're paid through the system; the paid through the system, now we have to increase the number here, 974, too, because that's with the increase.
- Q. But even paid through the bank is -- see on one document is \$1,131,370.87.
- A. Hold on, where do you see this?
- Q. If you read the line it says --

MR. BERTHIAUME: Are you talking about income or are you talking about expenses?

MR. NEELON: Paid through a bank, under expenses.

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173
 1
                    MR. BERTHIAUME: Oh, expenses.
  2
                    MR. LEONE: For which exhibit, Bill?
 3
                    MR. NEELON: Exhibit --
  4
                    THE WITNESS: One million 131.
 5
                    MR. O'HARA: The one ending in 10 in the
 6
               bottom right corner.
 7
                    MR. LEONE: Exhibit 4.
 8
                    MR. NEELON: Exhibit 4, excuse me.
 9
          (BY MR. NEELON)
10
               If you read the line for agent commission on
               Exhibit 6, I believe.
11
12
               Again, I'm not prefer this, I tell the true.
          Α.
13
               If I guess here, what I try said this is the
               correct one, guaranteed to you guys. This is
14
15
               incorrect.
16
          (BY MR. O'HARA)
               Okay, so what's name of the exhibit you're
 17
          Q.
 18
               guaranteeing is correct?
          A. The one here.
 19
 20
              Is that Exhibit 6?
          Q.
 21
          Α.
               Six.
 22
                    MR. LEONE: Four.
 23
          (BY MR. O'HARA)
 24
          Q. Exhibit 4, okay.
MASS. SEC. DIV. 603
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A. That's the correct one, okay, because I have to pay the tax with the inside the system and what come of the bank, that's was our decision because was big question on that time, if we have to pay this inside the sys or not pay inside the sys because this one never went to the bank. Now then we talk with the lawyers, you know, and they said no, you have to --

MR. BERTHIAUME: Without going into what potential confidential communications existed with the lawyers.

A. This is the right one and we done this one.

This one here is not correct.

MR. BERTHIAUME: Exhibit 4 versus Exhibit 6.

THE WITNESS: Exactly.

(BY MR. LEONE)

- Q. Just so we're 100 percent clear, Exhibit 4 is what you testified to be the correct profit and loss for the incorporated entity for 2012?
- A. This Exhibit 4, exactly, that's correct.

 MR. LEONE: Okay, why don't we collect

MASS. SEC. DIV. 604

177 1 Α. Okay, 14 million -- okay, 5,470,951.06. 2 Q. Okay. 3 Α. Again, I try help here, but that's not my -but I know the numbers, I probably can help 4 5 you guys. 6 And does this balance sheet, Exhibit 7, list Q. 7 any information about taxes? 8 I don't see. Α. 9 Under liabilities and equity, do you see Q. 10 anything there? Total liability and equity, that's what 11 Α. 12 you're saying? 13 Q. So is there a section or a line item on this for federal income taxes? 14 1.5 Okay, 4,624,800.60. Α. 16 Q. Do you know if those income taxes were paid? 17 If it's here for sure; we pay all our tax. Α. 18 Q. And there's a line item right below there 19 which says payable Brazilian Help 20 Incorporated; do you see that? 21 Α. Yes, that's Diskavontade. 22 Q. Why would TelexFREE LLC have the liability of 23 approximately --24 Α. Because that time we don't have -- sometime MASS. SEC. DIV. 607

they don't have a bank because the bank -that I think that can be something we don't
have a bank to pay something and we pay the
Diskayontade.

MR. BERTHIAUME: Do you know or are you guessing?

- A. I guess; I don't know.
- 8 (BY MR. LEONE)

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- Q. Okay, and as I mentioned before, if you know unless otherwise indicated.
- A. No, I don't know, I'm sorry. I try to respond. I want to answer the question, that's what's the problem. I don't want to leave you guys with no answer. I want to answer the question.

MR. BERTHIAUME: But if you don't know the answer, you can't.

18 (BY MR. LEONE)

- Q. And then moving up to other current assets; do you see that?
- A. Okay, loan, okay.
- Q. So there's one that says loan to TelexFREE Inc.; do you see that?
- 24 A. Okay.

- Q. Do you have any information on that?
- A. That's for sure probably the bank shut down

 TelexFREE Inc. or TelexFREE LLC and we just

 need money for TelexFREE Inc. to pay all our

 debt, that's what happened.
- Q. And then below that it says loan to Ympactus dash current.
- A. That's the money they never paid us, look like a loan, they not pay us, it's still dividend.
- Q. And below that it reads ProPay reserve.
- A. That's the money still in the ProPay, is not paid yet that time, I'm talking about 2012; probably now it's already paid.
- Q. What's a reserve?
- A. Reserve like ProPay receive all the payment first but they never settle the payment to TelexFREE; like as a company receive the payment for our customer, for a promoter, and the monies go to that company and then that company settle -- it's a merchant account, that company settle the money to TelexFREE, like iPayout today; most money stay in iPayout, we just use the money to pay a

MASS. SEC. DIV. 609

A. We can request the money to TelexFREE or we can leave it, they can pay, you know, because always we try like -- we like iPayout today.

We prefer leave the money there because they pay all our promoters, they pay everything; if we need the money we bring it to TelexFREE bank, you know; if we don't need, we leave it there to pay promoters and everything.

Especially today we have problems with bank, you know, iPayout is our bank, that's what happened today.

(BY MR. LEONE)

- Q. So currently you can -- or TelexFREE leaves money with iPayout and doesn't put it in a bank?
- A. We don't put it in a bank, bank is scared.

 You know, when we put money in the bank the
 bank shut us down because we have money in
 there. I don't know, but that's what
 happened with us in a couple last month.

(BY MR. O'HARA)

- Q. In the bank account section of the current assets; do you see that?
- A. Okay.

1 Q. And you've been mentioning that banks have 2 been closing your accounts; do any of these 3 accounts in this section still exist or are 4 still open? 5 Α. Both is close. 6 Okay, so both --Q. 7 Α. Don't give no reference about it. 8 ο. When you mean both referencing which 9 accounts? 10 Α. TD Bank closed the account, Citizen Bank and 11 they don't give no reference for us why they 12 close. They just send a letter don't want 13 you to be our customer. 14 Q. What about the ProPay account that's listed? 15 Α. ProPay, they stay and then we went to iPayout 16 because it's a better company 'cuz ProPay 17 cannot handle our customer base. software they have there, we have so many 18 19 customers, so many promoter coming aboard, 20 they cannot handle it; and then we found 21 iPayout and they done better job for us. 22 (BY MR. LEONE) How is iPayout's software any different than 23 0. 24 ProPay's? MASS. SEC. DIV. 612

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1	A.	Better software and better actually one of
2		the biggest problems we have on ProPay
3		because they cannot prevent fraud by credit
4		card. When receive they not have a good
5		fraud protect for receive credit card in the
6		system. When we move to iPayout, you know,
7		we don't have no more problem with the fraud.
8		That was the big problem I had with ProPay.
9		MR. LEONE: We can leave Exhibit 7 out
10		and I'd like to introduce Exhibit 8, which is
11		a one a two-page document with the title
12		TelexFREE LLC Balance Sheet as of December
13		31, 2013.
14		(Whereupon, Exhibit No. 8, TelexFREE LLC
15		Balance Sheet as of December 31, 2013, was
16		marked for identification.)
17		MR. LEONE: Mr. Wanzeler, if you could
18		take a moment to review that document,
19		please. Thank you. And look up when you've
20		completed that review.
21		(Witness views document.)
22		THE WITNESS: Okay, I'm okay.
23	(BY	MR. LEONE)
24 .	Q.	Mr. Wanzeler, have you had a chance to review

MASS. SEC. DIV. 613

184 1 Exhibit 8? 2 Α. Yep, sure. 3 Q. Do you recognize this document? 4 I do. Α. 5 0. Have you seen it before? 6 Α. Yes, I did. 7 Q. Could you describe the document generally? 8 Α. What I understand here, that's what the money 9 we have in a couple of banks or merchant 10 accounts. The total is 37,577,512 and 99 --11 95 cents. And in the bank accounts, like we 12 have -- we invest a couple type of business, 13 Telex Electric we invest 2 million and 22 14 dollars 329 dollars; we invest some money 15 with TelexFREE Financial. Actually, that 16 money was -- TelexFREE Financial was built 17 more for pay our employees and pay --18 because difficulty we have with another banks 19 with TelexFREE, we try build TelexFREE 20 Financial just to pay our employees, pay 21 something, you know, if they close our 22 account all to TelexFREE. And Telex Mobile 23 that's what come aboard because with the four 24 biggest carriers, you know, approved we can

use and we start, I think April 15 we start cell phone carriers to our customer inside U.S. that we invest about \$500,000 to get all the licenses. This is going to be huge because just this can bring millions and millions in customer to our agent program.

(BY MR. NEELON)

- Q. Is Telex Mobile an entity?
- A. Yep, Telex Mobile it's our company, we have all license to deal with the biggest carriers, ATT, T-Mobile, Sprint, and Verizon. Anyone use ATT or those four carriers can change to Telex Mobile and will pay a little less money, but the only thing we buy wholesale minutes from them and that's why we can sell for less, you know, and this is going to be huge. And you can see here every investment we done in our company were the good things.

(BY MR. LEONE)

- Q. Mr. Wanzeler, who was responsible for compiling the information contained in Exhibit 8?
- A. Joe Craft.

MASS. SEC. DIV. 615

186 1 Did you review the information compiled by ο. 2 Joe Craft after he compiled it? 3 Α. Yes, I did. 4 Q. If I could draw your attention to some of the 5 entries here. 6 Α. Okay. 7 Q. Near the top under assets it says eWallet; do 8 you see that? 9 Α. Yeah, that's iPayout. 10 Q. So eWallet is the same as iPayout? 11 Α. Same iPayout. 12 Q. How does a promoter take or get money from 13 the back office or iPayout to their own bank 14 account; can you walk me through that? 15 Α. Today they have to request money in the Yes. 16 back office from TelexFREE and when they 17 request the money, they go right there to 18 iPayout account. Every promoter we have, 19 they have to set up eWallet account. 20 MR. BERTHIAUME: Set up what? 21 Α. eWallet account. 22 MR. BERTHIAUME: eWallet account. 23 Yeah, iPayout. Then everything is paid Α. 24 through iPayout. They request money from our MASS. SEC. DIV. 616

187 1 company, it goes right there and iPayout not 2 only receive the money from the promoter and 3 the customer we have, but they pay out the 4 promoters, too. 5 (BY MR. LEONE) 6 So a promoter will have money from sales and Q. 7 residual income in their back office, 8 correct? 9 Α. Yes. 10 And then what are the steps that they need to Q. 11 do to transfer to iPayout? 12 Α. Every Tuesday once a week, okay, the promoter 13 can request money, if they have in the back 14 office. 15 0. Has that always been that way? 16 Α. Always been that way; once a month or once a 17 week, I'm sorry; every week they can go, if 18 they have money they can request; when they -19 request that money. All the promoter have to 20 open account, okay, in iPayout. Then thev 21 have their own account there. When they 22 request the money automatically go to that 23 account and iPayout, we have a key in our 24 back office we can release those amounts.

And when we release those amount, the agent can request the money out. That's the reason we use iPayout because we don't want ours to transfer the money to him because it's more guaranteed with, you know, we try prevent money-laundering or something, you know, we just want to be clear, okay, that iPayout is very good company, not only receive money but to pay out, too.

- Q. When a promoter requests money be transferred from the back office to iPayout is there a fee?
- A. No, no fee.

- Q. When a promoter requests money from iPayout, and I assume they request it to a bank account; is that right?
- A. Yeah, to the bank account. They have a nominal fee, I think iPayout charge, but it's much less than to do wire transfer, something, and request money, that's for iPayout.
- Q. Does TelexFREE charge any money for transferring --
- A. No.

189l -- charge any fee, I'm sorry? 1 Q. No, no money was charged to the agent request 2 Α. 3 the money to iPayout. 4 (BY MR. O'HARA) Why can an agent only make a request from 5 6 their eWallet on Tuesday? 7 Because that's the only day we want they do a Α. request. That's the company, you know, they 8 9 don't want do every day; do once a week. 10 (BY MR. LEONE) 11 When you say the company, do you mean 0. 12 TelexFREE? 13 TelexFREE; always like that, once a week. Α. 14 That was how it was built, can request money 15 once a week. 16 (BY MR. O'HARA) 17 Q. So can a -- and then what days during the 18 week can --19 Α. Tuesday only. 20 Q. So Tuesday every rep that wants money has to 21 log in sometime Tuesday? 22 Α. Anytime Tuesday and request the money. 23 Q. Okay, so they can do it once a week on 24 Tuesday? MASS. SEC. DIV. 619

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A. Yep.

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- Q. And then when do they get their money?
- Α. As soon as they request that money, a week after that because they request the money, the money goes to iPayout and iPayout release one week 'cuz they'll review that money with us, okay, this is -- are you sure this is not fraud or something; we just need one week to verify that money was okay, it's not somebody try problem. Think about this, if somebody go there in your back office, you know, bad guys and go there and transfer money to some account in iPayout, you know, what happened we need the time to confirm, you know, especially on the big amount money to confirm, you know, we go there, every money after \$10,000 we have one employee just look one-by-one and see if those money, it's okay to release. We just want to make -- we need a week to release the money to iPayout and pay out. The answer to your question is one week.
 - Q. Okay, and what employees at TelexFREE review the iPayout --

- A. From the finance; we have about four employees there to review.
- Q. What do they look for when they review?
- They look for if any -- first of all, they Α. look at the ticket because we receive tickets by fraud and one thing they look very hard, you know, if one of the tickets open is not released from one of those account that request money, you know, and they want see, okay, let's say for somebody say, hey, my account got stolen, somebody transfer money for somewhere, you know, and we have that ticket open, the first thing she's do, look, see if anybody request money here or something, you know, they're very -- 'cuz a week is enough time. You go there every day, you look your statement and you see if anything's going on on your statement.
- Q. Is this review being done with personnel in Brazil or in Massachusetts or the United States?
- A. Massachusetts.
- 23 (BY MR. NEELON)
- Q. Is there a maximum that you can transfer out

MASS. SEC. DIV. 621

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of your back office at any given time?

A. For TelexFREE to iPayout, no maximum. They can transfer any amount. But I think in iPayout they only release 9,900 a day.

(BY MR. O'HARA)

- Q. And when people express their -- when people on Tuesday ask for some sort of payout from their eWallet, does iPayout then send TelexFREE some sort of statement saying these are the requests?
- A. Oh, no, we can go online and we can see they send the money or what account, we can see everything. The back office they give to us is very good back office.
- Q. Okay, so does -- if like 10 representatives on Tuesday indicated they want money transferred to their iPayout account, they put that in the back office, right?
- A. Yeah, believe me, if one our promoter requests money and trans to iPayout, if they don't get paid, believe me, we hear about.
- Q. Yeah, I get that, what I want to know is when they indicate that they want their money from iPayout they put that into the back office

193 1 somehow, right? 2 Yeah, they put it on back office. Α. 3 Does that information then go to iPayout or 0. 4 does it go to TelexFREE? 5 Α. Go to iPayout. 6 ο. Okay, so then --7 Α. When they request money on TelexFREE, 8 TelexFREE know about. 9 Okay. Q. 10 Α. We have a record that they request money and 11 send to iPayout. 12 Q. Okay, so iPayout and TelexFREE gets it 13 simultaneously? 14 Α. Exactly, we both know. 15 0. Okay. And then what does iPayout do after 16 they get the request from the representative 17 to pay money? 18 They have a key, like let's say if everybody Α. 19 request money to iPayout on Tuesday, okay, 20 let's say we have a thousand agent, we can go 21 there and select every one by one time and 22 said okay, iPayout make the release; or we 23 can look in a couple one and just select what 24 we want and they can make pay out. The most

MASS. SEC. DIV. 623

194 1 time I tell the true, we don't have no fraud, 2 we select everybody and everybody be paid. 3 So far we pretty good, no frauds, nothing, 4 you know, we don't have, but we have -- we 5 can do something if we need to. 6 Q. So at some point after Tuesday iPayout sends 7 Telex some sort of statement saying this is 8 the request is it okay to pay? 9 Α. Yes. 10 And is that done --0. 11 Α. We need to click -- actually, iPayout don't 12 ask us, the promoters send the money to 13 iPayout, we need go there and look and 14 approve. 15 Q. So they send money from their back office to 16 iPayout? 17 Α. Exactly. 18 Okay. And then what day are they -- oh, then Q. 19 they're paid the following Tuesday? 20 Α. Yeah, follow Tuesday. 21 Q. So on Tuesday people from the previous week 22 get paid and then new requests --23 Α. Exactly. 24 Q. -- get input?

A. We ask just one week to review and found out if everything's okay.

(BY MR. LEONE)

- Q. Okay, staying with Exhibit 8 here, I'd like to draw your attention to the other current assets and you mentioned some of these entries before, one of them says Telex Electric LLLP; is that right?
- A. That's correct.
- Q. And what is that entity; is that an entity?
- A. Yeah, that's -- actually, that's Jim is more involved and Jim always look the best way to invest money and get money in our company and not stay in the bank. Telex Elect, it's something we invest \$2 million in 20 years we can get up to \$20 million back; plus, the good thing there, it's a hundred percent tax deduction, you know, whatever we pay here, \$2 million, we can deduct \$2 million for our tax. It's look like instead you pay \$2 million tax because you help the government and build electricity, you know, something, the government give you the opportunity, okay, you don't pay a tax; that's what Jim

loved this about because in the same way the company make money and help, you know, save a lot of money with the tax.

(BY MR. O'HARA)

- Q. And did you say with this \$2 million investment in 10 years TelexFREE will get \$20 million back?
- A. Ten to 15 years get up to \$20 million.
- Q. And where exactly is the money going?
- A. Like I say, I cannot explain to you, but Jim can explain how that work and, you know, and I think Joe Craft can do that, too. Okay, but it's not a mistake here, I said to you between 15 and 20 million, but in the long term and a hundred percent money deduct for the tax. Instead we pay tax, we invest in this. We gotta pay tax anyway, right, that's a good deal.

(BY MR. LEONE)

- Q. Are you involved with Telex Electric?
- A. Yeah, the company's involved, I'm involved; that's a TelexFREE. I own TelexFREE, too, right?
- Q. So you're involved in it but can you describe

197 what the investment's in then? 1 I cannot describe the TelexFREE Electric in 2 Α. 3 the details; actually, I don't have to do 4 that, I have to trust what my partners do. 5 Q. So what is your involvement with Telex 6 Electric? 7 Α. Just approve, okay, they say it's a good 8 deal, I just see the contract and I believe 9 what they said to me, you know, and I trust 10 my partner; Jim Merrill think it's a good 11 investment and let's investment. And, plus, 12 I see here nothing to lose 'cuz I gain on a 13 tax deduction, that's what make me don't 14 worry about at all. 15 Q. Right below Telex Electric there's Telex 16 Financial; do you see that? 17 MR. BERTHIAUME: TelexFREE Financial? 18 (BY MR. LEONE) 19 Q. TelexFREE Financial, do you see that, 20 TelexFREE Financial, Inc.? 21 TelexFREE Financial, like I explained to you Α. 22 before, this is a -- it's a bank -- it's a 23 company and do the pay the employees and pay 24 the debt. Instead we open TelexFREE only

MASS. SEC. DIV. 627

because we have so many problems with bank. We open company called TelexFREE Financial just to pay our bills.

(BY MR. NEELON)

- Q. So are both TelexFREE LLC and TelexFREE Inc. employees paid from TelexFREE Financial?
- A. TelexFREE Financial was opened not too long ago, okay, TelexFREE Financial is open because the problem we have in the banks and if all our bank shut down by TelexFREE we need some bank; you know, we try get some place we can pay our employees, pay our debt, you know, and that's what TelexFREE -- TelexFREE Financial will just let you guys know that it's another TelexFREE company.
- Q. So are TelexFREE Incorporated employees paid out of TelexFREE Financial?
- A. Exactly.
- Q. And are TelexFREE LLC employees also paid out of TelexFREE Financial?
- A. Not now, not after we put TelexFREE Financial in because, like I said, this is not too long ago, okay, we started this not too long ago.

24 (BY MR. O'HARA)

199 1 Ο. Do you know where the \$3.8 million that seems to be in that account is being held, what 2 institution? 3 That's from TelexFREE. 4 Α. Yeah, so where is that \$3.8 million being 5 0. 6 held, I mean is it in a bank? 7 In the bank. Α. Okay. 8 Q. 9 This is a bank. This is bank account. Α. What bank? 10 0. A. 11 I think it's a PNC, PNC Bank and I hope we 12 can still survive till we can pass this and 13 people understand our business. 14 (BY MR. LEONE) 15 Okay, I'd like to move further down where it 0. 16 says other assets; do you see that? 17 Α. Yes. 18 0. And there's one entry where it reads Citizens 19 Bank Investment and it appears to have zeroes 20 after it; what was that or what is that? 21 Α. You talk about Fidelity Investment? 22 Let's start with Citizens right above it. Q. 23 Citizen Bank is zero, right, it's nothing 24 there. MASS. SEC. DIV. 629

Q. What was it?

- A. If it was, probably moved to another bank, probably Fidelity Investment or something.

 This is money in the bank, we don't do anything and what Jim did, that's actually his he's the one responsible for this, too; what he's did why not investment and make some money and leave the money there, is not making money; that's what about. The same thing as Middlesex Save.
 - Q. That's Middlesex Savings account; is that right?
 - A. Yep. And I think I have another here,

 Waddell and Reed, Inc., that's the same

 thing. It's two -- it's three banks, like

 it's a broker, you just put money up there

 just make some more money.
 - Q. The Fidelity Investment, did you open up that account?
 - A. Jim is opening.
 - Q. Is your name also on the account?
 - A. My name, yes; all the bank when we open the account we put our personal bank there, too.

MR. BERTHIAUME: So are you asking if

201l 1 this Fidelity Investment is in the name of 2 them individually as opposed to the company; 3 is that the question? 4 MR. LEONE: That's correct. 5 Α. No. 6 (BY MR. LEONE) 7 Q. So that Fidelity Investment account is in the 8 name of TelexFREE LLC? 9 Fidelity Investment, that's a Fidelity Α. 10 bank, we invest money to the Fidelity bank. 11 Okay, let me try to ask it a different way. 0. 12 Α. Yeah, please. 1.3 Q. The account name for the Fidelity Investment, 14 is there an account name for the Fidelity 15 Investment? 16 Α. I don't think so. I think --17 MR. BERTHIAUME: This is an asset of the 18 corporation. I mean these aren't individual 19 assets. This is an asset --20 MR. LEONE: Understood. 21 MR. BERTHIAUME: -- of LLC. 22 MR. LEONE: That's understood. 23 Α. Yeah, it's a bank -- it's a brokerage, they 24 just, okay, if you put your money here you'll MASS. SEC. DIV. 631

202 1 make some more percentage. 2 (BY MR. O'HARA) 3 0. Do you know how many accounts you have at 4 Fidelity Investment or how many accounts 5 Telex LLC has at Fidelity Investment? 6 Α. Just one. 7 Q. Do you know what the name of that account is? Well, it was TelexFREE, TelexFREE LLC, but 8 A. 9 the money go to the Fidel Investment 10 brokerage. 11 0. Okay. 12 Α. That's not our company, okay, this is a 13 brokerage name. 14 Q. I think I understand. 15 Α. Thanks. Some day probably we own some bank 16 or something but not today, I think we have 17 enough. 18 (BY MR. LEONE) 19 Q. Do you have authority to withdraw funds from 20 the Fidelity Investment? 21 No. Α. 22 Q. Do you have authority to withdraw money from 23 any of the entities listed under other 24 assets? MASS, SEC. DIV. 632

203l Not me, I think all Jim because Jim set up 1 Α. 2 those brokerage account, you know, he's the 3 one sign and I think he's the only one that can take money out or something. 4 Flipping to the second page here of Exhibit 8 5 Q. 6 there's a category that reads other current 7 liabilities; do you see that? 8 Α. Okay, 36 million 836, this, total other 9 current liability, that's the one? 10 Sure, we can start there. Q. 11 Α. No, no, tell me what you -- sorry. 12 Right, so above that there's a category that Q. 13 just says other current liabilities; do you 14 see that? 15 Α. Okay. 16 And so there are a number of entries Ο. 17 underneath that heading; is that right? 18 Okay, commission paid? Α. 19 Yeah, okay, so let's start there. There's Q. 20 one entry that reads Craft Trust Financial; 21 do you see that? 22 Α. Yep. 23 What is that? Q. 24 Α. I don't know. MASS. SEC. DIV. 633 Lee & Associates * Certified Court Reporters * (781) 848-9693

204l

1 0. Okay. Skipping the next line there's one 2 that says loan from TelexFREE Inc.; what is 3 that? 4 Α. This is LLC, right? 5 0. Correct. 6 Α. That's the money come from LLC Inc. to 7 LLC -- TelexFREE LLC. 8 Q. Okay. And below that payable to Brazilian 9 Help Inc.; what is that? 10 Α. That's like I think we talk about that 11 before, I don't know what that mean, but can 12 be some fee we pay or whatever; probably we 13 have a problem with banks or something we 14 for, but I don't know. 1.5 MR. LEONE: All right, I'd like to 16 collect Exhibit 7 and 8, please. 17 would like to enter in Exhibit 9. 18 (Whereupon, Exhibit No. 9, TelexFREE 19 Inc. Balance Sheet as of December 31, 2012, 20 was marked for identification.) 21 MR. LEONE: It is a one-page document 22 with the header TelexFREE Inc. Balance Sheet 23 as of December 31, 2012. Mr. Wanzeler, if 24 you would take some time to review that MASS. SEC. DIV. 634 Lee & Associates * Certified Court Reporters * (781) 848-9693

205 1 document and look up after you have. 2 (Witness views document.) THE WITNESS: I'm okay, it's look all 3 4 the same to me. 5 (BY MR. LEONE) 6 So have you reviewed this document, Mr. Q. 7 Wanzeler? I remember -- I think I review a lot of 8 Α. 9 documents, I think this one I review, too. 10 Q. Have you seen it before? I think so. 11 Α. 12 And who was responsible for compiling the Q. 13 data on this exhibit? Joe Craft. 14 Α. 15 Q. And did you review this data after Joe Craft 16 compiled it? 17 Α. Yes, I did. 18 Could you generally describe this document? Q. 19 Α. That's the balance sheet that say what we 20 have on the bank, on the loan. 21 And it would be the balance sheet for which Q. 22 entity? 23 For TelexFREE Inc. Α. 24 Q. As of which date? MASS. SEC. DIV. 635

206l 1 December 31, 2012. Α. 2 Q. And does this balance sheet list a figure for 3 total assets? 4 Α. If it is it's 1,187,381 and 18 cents. 5 Okay. Does it also list total liabilities? 0. 6 Α. It's under here? Okay, I got it, 709 thous, 7 728 and 95 cents. 8 Q. Just so we're clear, that's thousand, right? 9 Α. Yeah, 709 thous, 728 and 99 -- 95 cents. 10 0. All right, thank you. And does this balance 11 sheet also list total equity? 12 Α. Okay, 477 thous, 600 and five two and 23 13 cents. 14 Q. Under other current liabilities which is up a 15 little ways from total equity; do you see 16 that? 17 Okay, yep. Α. 18 Q. It says loan from shareholders; do you see 19 that? 20 Α. Okay, yep. 21 Q. And is there a figure? 22 Α. Yeah, a loan from TelexFREE LLC 701 thous 23 525 dollars. 24 Q. Okay, so that would be the loan from MASS. SEC. DIV. 636

207 TelexFREE, right? 1 2 Α. Yes. 3 Could you describe that loan; do you know Q. what that loan is? 4 5 Yeah, that -- maybe that's money come from Α. 6 TelexFREE LLC and we'd be paid in TelexFREE 7 Inc. 8 And there's also an entry above that loan 0. 9 from shareholders, right? 10 Α. It's a zero here. 11 Do you know --Q. It's from our shareholders, I don't think 12 Α. 13 nothing got paid to TelexFREE to the shareholders. 14 15 Do you know what the word shareholders refers Q. 16 to on this balance sheet? 17 Α. It's zero amount, what I see. 18 The amount is zero, but the word Q. 19 shareholders, do you know who that refers to 20 or does it refer to anyone? 21 Α. I don't know. 22 Q. Okay. 23 MR. LEONE: Keep Exhibit 9 and I would 24 like to introduce Exhibit 10 which is a two-MASS. SEC. DIV. 637

208 1 page document with the header TelexFREE Inc. 2 Balance Sheet as of December 31, 2013. 3 (Whereupon, Exhibit No. 10, TelexFREE 4 Inc. Balance Sheet as of December 31, 2013, 5 was marked for identification.) 6 THE WITNESS: Yep, okay. 7 MR. LEONE: Mr. Wanzeler, if you could 8 take a moment to review Exhibit 10 and look 9 up after you've had a chance to do so. 10 (Witness views document.) 11 THE WITNESS: I'm ready. 12 (BY MR. LEONE) 13 Q. All right, Mr. Wanzeler, have you had chance 14 to review this document? 15 Α. Actually, this one to tell the true, I don't 16 remember. 17 Q. Okay, what I'm asking you is have you had a 18 chance to review it --19 Not --Α. 20 Q. -- today? 21 Α. Not this one. No, today, yes. 22 0. So you've had a chance to review the Exhibit 23 10 --24 Α. Today. MASS. SEC. DIV. 638

209 1 0. -- correct? 2 Yes, but I understand. Α. 3 Okay, and have you seen this exhibit before? Q. 4 Α. I don't remember see this one. 5 Do you know who is responsible for compiling 0. 6 the data? 7 Α. Joe Craft. 8 0. And did you review the data that Joe Craft 9 compiled? 10 A. Specifically this document is still like new 11 for me, but I think I review. 12 Okay, but you're not sure? Q. 13 Α. I'm familiar; put it this way, everything, 14 yeah, I'm familiar. 15 Okay, could you just generally describe the Q. 16 document, please? 17 Α. What I understand here, that's the money stay 18 in the bank, that's the assets we have; 19 that's correct? 20 Q. Okay, and --21 Α. They say here Bank of America I have \$3,066, 22 in the Fidelity Bank I have 40,668.24, Master 23 CFA, tell the true I don't know what it is. I 24 don't know what that means, 20,000 zero 25

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MASS. SEC. DIV. 640

211 1 Q. And that was used in the past? 2 We use in the past. Α. 3 Why would there be two PayPal accounts? Q. I don't know. 4 Α. 5 Q. Who would know that? 6 Α. Joe Craft; can be misspell something 'cuz 7 PayPal name is only one. Well, only if we 8 have two accounts; you know what that can be, 9 that can be if we have two accounts with the 10 TelexFREE Inc. and TelexFREE LLC, they have a 11 Paypal 1 and Paypal 2; that can be different. 12 I don't know, I cannot -- I just try figure 13 out why. 14 Okay. Is there a total current assets listed Q. 15 for the incorporated entity as of December 16 31, 2013? 17 You talking way down? Α. 18 No, it's about two-thirds of the way down, Q. 19 maybe three-quarters. 20 Α. Total current assets, yeah, 19,313,826 and 08 21 cents. 22 Q. And could you describe what comprises those 23 total assets? 24 MR. BERTHIAUME: Those total current MASS. SEC. DIV. 641

212 1 assets? 2 (BY MR. LEONE) 3 Q. Total current assets, correct. 4 Α. How I describe that, everything above. 5 Q. Okay. 6 Everything above I see here, that's what Α. 7 describe. So all of the entries above total other 8 Q. 9 current assets? 10 Α. That's what the 19 million 313 and 826 and 08 11 cents. 12 Q. And is there also an entry for total assets 13 on this form? 14 Yeah, 19,456,804.62. Α. 15 Q. And on page 2 of Exhibit 10 is there an entry 16 for total liabilities? 17 Α. 21,971.87. 18 Q. Is there an entry for total equity? 19 Α. 19,434,832 and 75 cents; it's a lot of 20 numbers for me. 21 Q. Above total equity there's an entry which 22 reads dividend distribution; do you see that? 23 Α. Yep. 24 Q. And there appears to be a negative number MASS. SEC. DIV. 642

213l

after that?

A. Okay.

- O. What does that reference?
- 4 A. I can guess; I think this is --
 - Q. I don't want you to guess. Do you know?
 - A. I think I know, this is the only money we get from TelexFREE in 2013, that's what the last week in 2013 in December we get it. I think that's the only thing. I don't see anything else here, 'cuz I know I get about 3 millionsomething and Jim get 3-million something.
 - Q. And did anyone else get money?
 - A. And Carlos Costa, but that's supposed to be about 9-million-something, but I don't see was another one here. It was about \$10 million, that's the only money we receive in December 2013; it was 3.5 for me and 3 million for Jim and 3 million for Carlos Costa, you know, around there; that's the only money we get from the company. That's what I mean but I think I miss here another 3 million because it was three people.
 - Q. And why was Carlos Costa getting 3 million?
 - A. Because he was part of this business here,

214 1 too. 2 Q. He is a part of TelexFREE Incorporated? 3 Α. Yep. 4 Q. What did he do for TelexFREE Incorporated 5 in --6 Α. When we done the partnership in Brazil we 7 done the same company here, too; we grow the 8 organization here and he's a part of the 9 business. 10 (BY MR. O'HARA) 11 0. I have a question for you, Mr. Wanzeler. 12 Α. Sure. 13 Q. The first page, the fixed assets, do you see 14 that section? 15 Α. Fixed asset, yep. 16 0. So the item that says equipment and it says 17 equipment 171,952.97. 18 Α. Okay. 19 Do you know what that entry represents? Q. 20 Α. That's servers we bought. 21 That's the servers? 0. 22 Α. Yeah, servers. 23 Okay, so that's the equipment that Telex --Q. 24 Α. For TelexFREE, yeah. MASS. SEC. DIV. 644

215l 1 0. Okay. And is that in the entry just above 2 that, accumulated depreciation? 3 I don't know what that mean. Α. 0. Okay, but then going back to the equipment, 5 the servers, do they make up the bulk of 6 TelexFREE's equipment? 7 Where? Α. 8 Q. Just going back down --9 MR. BERTHIAUME: What he just described. 10 You were just talking about it. 11 Α. 171 thous, 952 and 97 cents, that was servers 12 we bought for our company. 13 MR. O'HARA: Okay, got it. MR. LEONE: Okay, I'd like to collect 14 15 Exhibit 10 only. THE WITNESS: Okay. 16 MR. BERTHIAUME: Ten only? 17 MR. LEONE: Ten only, we'd like to leave 18 nine out for the moment. 19 20 THE WITNESS: I have nine. 21 MR. LEONE: Yes, you can keep nine, 22 we're just going to collect 10. And I'm 23 going to introduce Exhibit 11, which is a 24 two-page exhibit with an e-mail. MASS. SEC. DIV. 645

(Whereupon, Exhibit No. 11, E-mail, was 1 2 marked for identification.) 3 MR. LEONE: Mr. Wanzeler, if you could take some time to review that document and 4 5 look up after you've had an opportunity to. 6 (Witness views document.) 7 THE WITNESS: I'm okay. 8 (BY MR. LEONE) 9 0. Mr. Wanzeler, have you had a chance to review 10 this exhibit? 11 Α. Yep. 12 Q. And do you recognize Exhibit 11? 13 Α. I do. 14 Q. Have you seen it before? 15 Α. This one here I'd say no, because this one I 16 can see that was done back in April 23 in 17 2013, that's what Gerry Nehra with Andrea 18 sent to you. 19 Q. And who would have been responsible for 20 compiling the information in Exhibit 11? 21 A. This was Joe Craft. 22 Q. And did you review the information that Joe 23 Craft compiled? 24 Α. Not this one. MASS. SEC. DIV. 646 Lee & Associates * Certified Court Reporters * (781) 848-9693

- Q. So you've reviewed all of the other balance sheets and profit and loss --
- A. This wasn't 2013, you know, I remember that date, actually I was in Brazil in April when he receive those subpoena from you guys to send document and Andrea, same thing we talk before, this one here was prepared by Andrea, sent to Gerry Nehra. I cannot guarantee either if Joe Craft review that. I think so, but that was made from Joe Craft and Andrea and Gerry Nehra on this particular one here. And for me again, I come back in the same way, I try explain to you this one isn't complete and I said this one's, it's got this one not good.
- Q. So as you said not good, why is Exhibit 11 not good?
- A. Because by April 23, 2013 that's not what the income tax to declare. They're not finished this. They sent something in QuickBooks to you guys but they're not finished and done with the details what the correct amount, you know. It's what we do, you know, like people can go there every month and insert data, but

MASS. SEC. DIV. 647

just say okay, this data here goes with this. I agree, but it's not there, you understand, so this happen all the time in our company. Sometime they can put amount, it's an employee that's not supposed to be an employee, it's supposed to be an agent, okay, and this, I guarantee to you, was review after April 23rd that's with done with our tax. Again, this here, that's correct one, Exhibit No. 9; this one is incorrect.

(BY MR. NEELON)

- Q. How do you know that this one is correct?
- A. Because like we saw before they don't put it here what the amount we see inside our system, you know, it was missed there, they don't put the amount we pay inside our system.

(BY MR. LEONE)

- Q. On Exhibit 9, which I believe you testified is the correct exhibit, where does it mention the system?
- A. No, no, this one is correct. I do try guess here, I don't know if this is the same thing

MASS. SEC. DIV. 648

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219 1 you show me before we go on a break. 2 Q. No, so what we're looking at now, just to 3 back up, is the balance sheet -- so Exhibit 9 4 is the balance sheet for TelexFREE 5 Incorporated as of December 31, 2012, right? 6 Α. Okay, all right. 7 Exhibit 9, that's the one-page document. Q. 8 Α. Okay. 9 MR. BERTHIAUME: That was recently 10 produced. MR. LEONE: That was recently produced. 11 12 (BY MR. LEONE) Exhibit 11 is the two-page document which 13 Q. I'll ask you, does it also have the same 14 header TelexFREE Inc. Balance Sheet as of 15 December 31, 2012? 16 17 Okay. Α. Does it have the same header? 18 0. What it mean the same header? Sorry about 19 Α. that. Ask again, I will respond. I want to 20 21 respond to your question. Sure, so Exhibit 9, which is the one-page 22 Q. 23 document that was recently --24 Right here. Α.

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MASS. SEC. DIV. 649

220 1 0. -- produced --2 Α. Okay. 3 0. -- has the header TelexFREE Incorporated 4 balance sheet as of December 31, 2012, 5 correct? 6 Right, yes. Α. 7 Q. Exhibit 11, which is the two-page document 8 has the same header; is that correct? 9 Α. That's correct. 10 0. Okay. 11 Α. But the only different here, that can be the 12 same but the only -- what I try to say here, 13 after April 23, 2013 Andrea and Joe Craft 14 went there again and review if everything was 15 correct and probably something was changed 16 because they weren't correct and make sure we 17 do the tax in the right amount. And for me, 18 what I see here, the number can -- I don't 19 look this, the number can be the same, but 20 for me this one is correct one. 21 MR. BERTHIAUME: Exhibit 9. 22 Α. Exhibit 9. Don't take me wrong, I just try 23 to say because I can see the same day is 24 April 23 of 2013, I think they went there and MASS. SEC. DIV. 650

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221l

they make couple of change after that before they do the income tax and for me this one was February 20, 2014, you see, this one was the correct one.

(BY MR. LEONE)

- Q. For the record let's -- let's be clear for the record, are you referring to Exhibit 9?
- A. Exhibit 9, yeah. See, when we print February 20, 2014, this -- it's after April 23rd; for me that's the correct information right here, that's what I follow up.

MR. BERTHIAUME: Exhibit 9.

A. Exhibit 9, okay, that can be the same. I can look here the numbers almost the same if you come on the end here, 1,000,168, 1,000,187, you know, it's almost the same number but some correction was done there.

(BY MR. NEELON)

Q. Just to take an example, it's your understanding that the actual loan from TelexFREE LLC as listed on Exhibit 9 is 701,525, that's correct as opposed to the number on -- listed on Exhibit 11, which is \$93,880.88?

MASS. SEC. DIV. 651

Exactly, because this one was correct. Α. was a mistake there; they never put in the right place, probably they put this in different location or don't put it. They're not set in the right line, you understand, probably put a -- think about this, the employee there probably take that amount and put on, let's put it on the long shareholder or Bank of America holder, something, because they're placed in the wrong place. And then after the -- before we do the tax, Andrea go there very careful and found out okay, this amount supposed to be here or not; she's move around because that's what the correction --MR. BERTHIAUME: Are you -- you're speculating now, you don't know? A. I don't know, but I can see that -- because know what I said, because the amount's almost the same, you can see that. The numbers have to be in some place here. (BY MR. LEONE)

Do you know why Andrea or Joe Craft would 0. change the numbers as they were produced on Exhibit 11?

MASS. SEC. DIV. 652

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A. Because before we do the income tax they have to review line by line is everything correct; if there's -- nothing was place in different category, you understand, because they can place something in the different category, it's not the amount can be wrong, but the category can be wrong when they place that.

But, again, what I said to you, Exhibit 9, that was the correct one.

MR. LEONE: All right, why don't we -THE WITNESS: I'm sorry for the confuse,
quys.

MR. LEONE: Why don't we collect Exhibit 9 and Exhibit 11.

(BY MR. LEONE)

- Q. Changing gears, Mr. Wanzeler, who is TelexFREE's biggest promoter currently?
- A. We have a lot of big promoters. What I understand, what I see around, I think we have two big promoters here, we have a Santiago De la Rosa.
- Q. Can you spell that for the record, please?
- A. Santiago, D-E, Rosa, A-R-O-S. We have a guy's called Sann Rodrigues. I have Jose

MASS. SEC. DIV. 653

1 Arantes is big leaders, too. We have a lot 2 of big leaders. 3 Who's the biggest? Q. 4 Α. I think Sann Rodrigues, I think the one almost start in the U.S. in the begin, 5 6 because he joined Brazil, he signed up in 7 Brazil, and then Brazil was closed and he's 8 just been inside the U.S. after Brazil 9 closed. 10 Q. Have you met Sann Rodrigues before? 11 Α. Oh, yes, I did; not my best friend, but I 12 did, he's my promoter. I met him Madrid, I 13 met him in Orlando, you know. 14 Q. Does Sann Rodrigues -- and can we just back 15 up, could you spell that for the record? 16 Α. Sann, it's I think S-A-N-N; it's two N, I 17 think. I don't -- I'm not --18 0. You think, okay, and the last name? 19 Α. Rodrigues, R-O-D-R-I-G-U-E-S, Rodrigues. 20 And does Mr. Rodrigues go by any other name? Q. 21 Α. Not right now; that's what the name I have on 22 the system. 23 0. Earlier you testified that you'd met Mr. 24 Rodrigues on at least one occasion; is that MASS. SEC. DIV. 654 Lee & Associates * Certified Court Reporters * (781) 848-9693

correct?

- A. Yeah, I met him because I went to the meetings, the big meetings, you know, and he's there do the events. He's one our big leaders.
- Q. When you say one of your big leaders --
- A. Big leaders because he's the top leader in the U.S. He's the one almost start in the U.S. that time, you know, because he start in Brazil first, U.S. was very -- is not that -- is not everybody under Sann Rodrigues, but he's a big leader. I have agents it's nothing about Sann Rodrigues, okay, it's different levels, but he's the one done the work, he's the one promote more people to the business.
- Q. How many people has Mr. Rodrigues brought to the business?
- A. It's a lot of people, but I don't know the amount.
- Q. How much did Mr. Rodrigues make last year?
- A. I don't know the total amount, but I can get the records if you guys need. Actually, I think you guys have the records.

MASS. SEC. DIV. 655

226 1 y (BY MR. O'HARA) 2 Q. Did Mr. Rodrigues conduct his business for 3 TelexFREE in the United States? 4 Α. He's a agent like everybody else, just a 5 promoter. 6 Q. Okay, did he conduct his promoter work --7 Α. No. 8 -- from inside the United States? Q. 9 Α. No. What do you mean conduct? 10 MR. BERTHIAUME: Where did he go about 11 trying to find customers, agents, whatever, 12 where did he --13 Α. Oh, not only inside U.S.; he's go around the 14 world. 15 (BY MR. O'HARA) 16 Q. All right, let me just --17 Α. He's have a promoters here, Brazil, he's have 18 a promoter in Japan, Madrid, you know, 19 everywhere. 20 Q. When Mr. Rodrigues joined TelexFREE was he 21 living in the United States? 22 A. Yes, he's was living in United State; always 23 I -- what I know Sann Rodrigues, he's live 24 here. I don't remember -- like I say, he's MASS. SEC. DIV. 656 Lee & Associates * Certified Court Reporters * (781) 848-9693

1 not my best friend, I don't know. If I tell 2 the true, you guys, I don't know what he's 3 was, when he joined TelexFREE, okay, but he's 4 a promoter. Always I -- what I understand 5 he's live in Boston, now he's live in 6 Orlando, that's how I know for Sann 7 Rodrigues. 8 Q. Okay. 9 (BY MR. LEONE) 10 0. When did Sann Rodrigues join TelexFREE? I don't remember the date, but I think we can 11 Α. 12 get that on file you guys have. 13 (BY MR. O'HARA) Prior to Mr. Rodrigues joining -- becoming a 14 0. 15 promoter of TelexFREE did you know Mr. 16 Rodrigues? He's come up on -- he's join with Carlos 17 Α. Costa in Brazil; he's -- that time we have a 18 19 moment in Brazil, big moment up there, and 20 he's call Carlos --(BY MR. LEONE) 21 22 Q. A big what, I'm sorry? 23 Α. Moment. 24 0. Moment? MASS. SEC. DIV. 657 Lee & Associates * Certified Court Reporters * (781) 848-9693

Yes, and we do very well in Brazil. I think Α. then he's call Carlos Costa and to tell the true for you guys, I was very concerned when Sann Rodrigues come because I remember in 2006 he have some problems and in the U.S. and Carlos Costa call me that time and said, "Carlos, what do you think about?" And I say, "You know what, anybody can join our company long if they do okay and follow up with, you know, what the procedure, you know, contract, I am okay." And I remember the first time -- one of the first time I met him and I said to him, "Hey, you can do TelexFREE, but one thing you do wrong in our company, you're not going to be here anymore." And since that I don't hear nothing bad about him.

(BY MR. O'HARA)

- Q. You said you -- that Rodrigues had problems in 2006, what are those?
- A. Yeah, he's have a company, you know;
 actually, Sann Rodrigues try a buy a
 wholesale manage from Diskavontade a long
 time ago, I think it's in 2006, and we don't

MASS. SEC. DIV. 658

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want, okay, and we don't do any deal with them. In couple months later, you know, we see a problem he's having in Massachusett, I think; I don't know if he's not a propers, you know, I don't understand, probably he's not done propers, probably he's don't understand what's the laws inside the Massachuster, but I see some problem there was shot down by SEC, you know, that time, you know, and was thanks God we're not involved. Diskavontade was around that time; it's still around today, you know, and when I was involved in that business.

- Q. You said when you -- when Mr. Rodrigues jointed TelexFREE as a promoter you spoke with him, did TelexFREE provide any supervision of his promoter activities?
- A. First thing I told him, you know, if you want do the business with the TelexFREE, make sure you follow up the procedure; anything you do wrong in our business, you'll be out. But so far, I tell the true, I don't see anything that guy's done wrong, you know. A couple of people try say he's move one network to

MASS. SEC. DIV. 659

another network. Carlo he's doing business in another like called Wings here. For me, by the way, I don't think --

MR. BERTHIAUME: What was that?

- A. Wings Company. For me, I don't -(BY MR. LEONE)
- Q. Can you spell that or what is that?
- A. Wings is W-I-N-G and I don't want -- I'm not here to tell him anything bad about any company, but for me it's not my business, you know, it's not the way I do business. But people make to me he's do that business with somebody or something but so far nothing prove, nothing, you know, can prove Sann Rodrigues done that business with anybody else. You guys probably will hear pretty soon about the Wings. I don't know if you guys heard about, but that's what it's called Wings Network or something, but I don't know what they do; that's not my business; business not my business I not care about.

(BY MR. O'HARA)

Q. Can TelexFREE identify who its biggest promoters are?

MASS. SEC. DIV. 660

231 Α. In the U.S. today I think it's Sann 2 Rodrigues. 3 Q. No, I mean if you looked at, maybe you have 4 some data or something at TelexFREE, can you 5 identify who the biggest promoter is and 6 who's the smallest promoter in terms of 7 generating business? Yes, I think we can identify by the money 8 Α. they make, you know. Biggest promoters when 9 they work hard and make a big tree, you know, 10 that's the most making more money, you know, 11 and they work more. 12 13 0. And TelexFREE keeps track of --14 Α. We can keep track. 15 Q. -- the trees? We can keep -- we can get by the amount 16 Α. what's the promoter make; that would make us 17 18 know who's the big or not big. Over the past two years does Telex review the 19 Q. activities of promoters? 20 21 Everybody's active, very active. 22 MR. BERTHIAUME: I'm not sure when you 23 say --24 (BY MR. O'HARA) MASS. SEC. DIV. 661 Lee & Associates * Certified Court Reporters * (781) 848-9693

- Q. Let's say supervise, review their -- whether they're following whatever the terms and conditions are that TelexFREE --
- Α. We try do our best. You know what, a couple one went and put some banners the way we don't like, you know, and what we do, the first thing we do we block; they cannot go to the back office because they have to call us. When they call us, you know, we explain we cannot do that, take that off immediately, and I don't have to shot down them twice and they learn, they don't do anymore. But we keep track, yes, we do, you know, anything we see they do, because in our business we don't like our promoter promote like money, you know, our business we like our promoter go there, see you can change your life, you can make a couple of thousand dollars or, you know, you don't have food, this, or don't have a job, you can make some money. against for those guys to say you can make a million dollars in our company; that's not what our company. Our company's for help people don't have a job or don't have -- you

MASS. SEC. DIV. 662

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know, change their life, you know, they don't have food in their home, something, we try give opportunity to the people make a small amount of money. Those people --

(BY MR. LEONE)

- Q. Have some people made the million dollars?
- Α. Yeah, some people make the same Herbalife because they have a big tree, big work; some peoples' network they make, but it's not everybody. But I don't like those guys say you can make a million dollars because not everybody can make the same. It all depends each guy, you know, like World Exchange I make about a half a million dollars in World Exchange, you know, all my life is there, you know, but I work hard, very hard, but I never say you can make a half a million dollar like I did. And somebody -- we see somebody do that, we -- immediately we shut down them 'cuz that's not the way the business we want to be.

(BY MR. O'HARA)

Q. In the past two years how many promoters have you shut down or stopped their activities due

MASS. SEC. DIV. 663

to violating some sort of conditions of TelexFREE?

A. I can say hundreds, you know, because in the begin they try done on a different way in our business, like try show money, show checks, or something and when we found out we just block the IP and give the first shot. But like I said to you, we never have to terminate anybody because when they learn, they don't do anymore and the nice thing, when one do, they pass for everybody, you know, don't do that because they're going to shut cold. And we done a couple ones.

(BY MR. NEELON)

- Q. So you said you don't like the promoters to be out showing people, excuse me, showing pictures of people with money and things like that?
- A. No, no, no, I don't think this is help
 anybody and I think this can take -- that's
 the first thing I learn when I do a network,
 market, because those guys cannot do the same
 I did, you know, they can be embarrass, they
 not be good for rest of their life and I

MASS. SEC. DIV. 664

think each people can do the best, you know, and they can make a small amount of money, they can make a big; they can make as much as they want, but they have to work the way they can.

MR. LEONE: All right, the time is 4:18, why don't we go off the record.

(Whereupon, the parties go off the record.)

MR. LEONE: Okay, the time is 4:25, we are now back on the record. Mr. Wanzeler, the Division doesn't intend to ask any other questions based on the record thus far. Is there anything that you would like to add to your testimony today or, Counsel, would you like to ask your client any questions in order to clarify any testimony today?

MR. BERTHIAUME: Just a couple things.

Mr. Wanzeler, during the course of the

examination by Mr. Leone he asked you a

number of questions about Best Western and

that Best Western icon that was on your Web

site; do you remember those questions?

THE WITNESS: Yep, I remember that, yep.

MASS. SEC. DIV. 665

1	MR. BERTHIAUME: With respect to that,
2.	has TelexFREE Inc. or TelexFREE LLC ever
3	sought any investments by promoters in Best
4	Western?
5	THE WITNESS: No, never.
6	MR. BERTHIAUME: At any point has
7	TelexFREE Inc. or TelexFREE LLC suggested to
8	promoters that they could invest in Best
9.	Western?
10	THE WITNESS: Nope, never; never tell
11	any agent we want them invest or something
12	Best Western.
L3	MR. BERTHIAUME: Has any agent or
14	promoter of TelexFREE Inc. or TelexFREE LLC
15	to your knowledge ever invested in any Best
۱6	Western joint venture with
17	THE WITNESS: Nope.
18	MR. BERTHIAUME: Incortel?
19	THE WITNESS: No.
20	MR. BERTHIAUME: I have no other
21	questions for Mr. Wanzeler.
22	MR. LEONE: Counsel, any question?
23	MR. BABENER: No.
24	MR. LEONE: Mr. Wanzeler, with that we

MASS. SEC. DIV. 666

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will suspend your testimony today. The Division does reserve the right to call you back in without the issuance of a new subpoena. And at this time we are now off the record. (Whereupon, the proceeding was suspended at 4:27 p.m.) MASS. SEC. DIV. 667 Lee & Associates * Certified Court Reporters * (781) 848-9693

CERTIFICATE

COMMONWEALTH OF MASSACHUSETTS COUNTY OF PLYMOUTH, SS

I, DIANNE E. BROWN, a Court Reporter and Notary Public in and for the Commonwealth of Massachusetts, do hereby certify that the foregoing statement of CARLOS WANZELER was taken before me on March 26, 2014. The witness was duly sworn before the commencement of his testimony; that the said testimony was taken audiographically by myself and then transcribed by me. To the best of my knowledge the within transcript is a complete, true, and accurate record of said On-The-Record Interview.

I am not connected by blood or marriage with any of the said parties, nor interested directly or indirectly in the matter in controversy.

In witness whereof, I have hereunto set my hand and Notary Seal this 27th day of March 2014.

Dianne E. Brown, Notary Public My Commission Expires: August 12, 2016